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Dear colleagues,

Message from the President

[G4-1]
[G4-2]



Sustainable management is one way of understanding and working in a global economy, but also, and this is vital for Reganosa, it is an intrinsic aspect of our business model. It is built into our strategy and is an essential factor when taking decisions.

With this conviction, I'm glad to present our Sustainability Report 2015, created and verified in compliance with the exhaustive approach of the G4 Guide of the Global Reporting Initiative. In its pages we share our vision and performance in all areas of activity with all our stakeholders. We follow a criteria of maximum transparency which has enabled us to create a valuable tool for continuous improvement and I am confident that it is the seed of new and stimulating projects.

2015 has been an important year for our company, characterized by one overriding concern: our efforts towards innovation and expanding our knowledge. Our experience in national and international projects has generated new business opportunities for Reganosa. It is with this in mind that we have placed our skills on the market through Reganosa Services, a subsidiary dedicated to services, operations, maintenance, engineering, consulting and training services for projects involving the design, construction, operation and maintenance of gas infrastructure.

As a company of the energy sector, we have a major responsibility in the task of building a sustainable future, we must be fully dedicated to the completion of the targets set during COP21. We accept the inescapable commitment to provide competitive energy for business and consumers, and to participate in initiatives to reduce the emissions that are driving climate change.

In this field, we have advanced in the development of the project to create a LNG hub in the North-West of Spain to support the decarbonization of Atlantic maritime routes. Reganosa is a partner in the "CORE LNGas hive" project, selected and funded by the European Commission to develop a secure and efficient supply chain for LNG which can make gas a viable fuel for marine transport.

Another benefit of the Convention signed with the Xunta de Galicia to promote the use of liquid natural gas as maritime fuel, is the design of a LNG supply vessel that will complete the full logistic chain. Because of its size, its propulsion system its delivery devices, this vessel is a technology benchmark able to satisfy the coming demand straight from Mugardos terminal to Northern Europe ports.

In 2015 we keep our efforts on achieving a better cost efficiency through a continuous adaptation to the logistics needs of the market. The balance of the year, the first to be fully affected by the reform of the retribution scheme, ended with an increase of equity of 10.6% and a 10% reduction of debt. The year has seen a consolidation of the company's sound financial situation which enables us to continue working towards the achievement of our strategic targets.

As regards our corporate social responsibility, we have implemented a framework to ensure the application and effectiveness of Reganosa's Code of Ethics and Behaviour. An Ethics Committee has been created, made up of directors and members of the board, which is prepared to discuss issues arising from the Ethics Channel of the corporate website, in order to resolve any queries about the principles for activities and values that must govern professional relations.

One of the ideas which has always guided us is that research and knowledge only truly represent value when they are shared in the community. This explains why we invest so much effort in social cooperation in educational and cultural projects. It was in this spirit that we embarked on the idea of building an Interpretation Centre to house the archaeological remains of the Roman settlement of Caldoval. Our dedication has made it a reality, and the building work has now been completed. In 2016 the community of Mugardos has its own unique facility to preserve a part of our history.

In coming years, we will continue to focus on excellence in operation and working on the development of infrastructures that contribute to the configuration of safe and efficient gas systems. Our Strategic Plan 2016-2020 has been developed from a sustainable focus based on three fundamental pillars: operating efficiency, growth in national and international markets and investment in innovation.

Finally, on behalf of the Board of Administration I chair over, I would like to offer my sincere thanks to all the professionals in this company for their dedication and the effort they put in every day. They are the force that makes it possible for us to achieve our goals and are the guarantee of our future growth. Thanks are also due to our clients, Authorities, local communities, our suppliers and everyone who Reganosa deals with for placing their trust in us and for driving us on in our constant quest for excellence.



José María Paz Goday
Chairman of the Board



1. Reganosa, manager and operator
of natural gas infrastructures-TSO

1.1 | Our activity

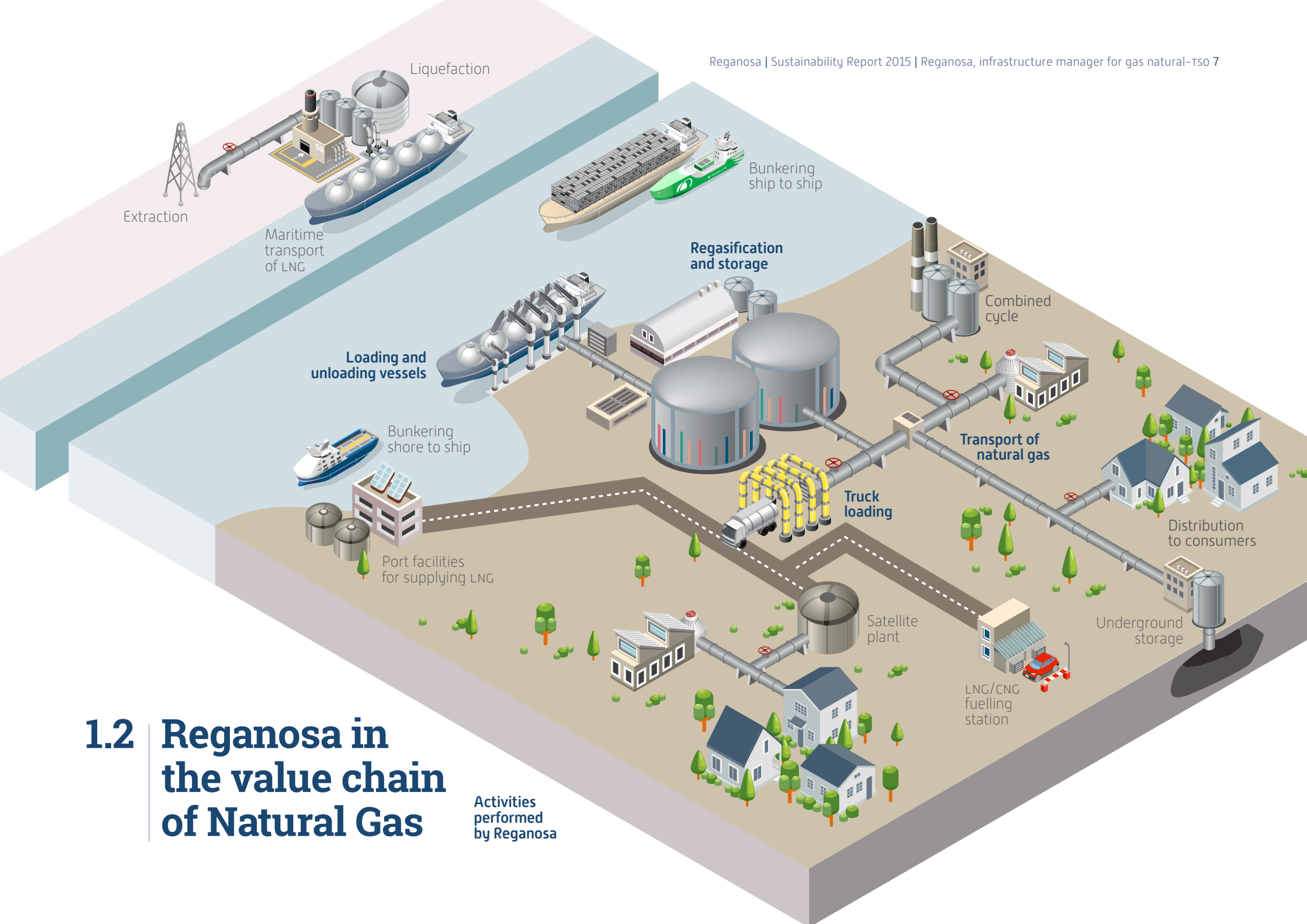
Reganosa is a company dedicated to the development, operation and maintenance of gas infrastructure in accordance with principles of safety, efficiency and flexibility. Its activities contribute to guaranteeing diversification and safety of supply in the Spanish gas sector. [G4-3]

The company is certified to manage transmission network in Europe (tso) and to manage one of the access points to the natural gas system, ensuring that the transmission network operates correctly.

Reganosa also forms part of several national and international organizations of the sector, and collaborates with regulatory bodies in the preparation of regulations. It is a member of entsog, where it works with other European tso to build and ensure a coordinated approach to the management and appropriate technical progress of the transmission network in Europe. [G4-16]



“Reganosa is a company dedicated to the development, operation and maintenance of infrastructure for gas,”



1.2 Reganosa in the value chain of Natural Gas

Activities performed by Reganosa

“Safety, operating efficiency and flexibility,”

1.3 Principles of management

Safety

Zero accidents is possible.

Operating efficiency

Optimization of processes and application of best practices.

Flexibility

Constant adaptation to operational requirements and the demands of our clients.



1.4 Our infrastructure

[C4-S02]
[C4-6]
[C4-8]

1 The LNG terminal of Mugardos

Docking capacity: 15.600 m³ / 266.000 m³

Storage capacity: 300.000 m³

Regasification capacity: 412.800 Nm³/h

2 Abegondo-Sabón Gas pipeline

Length: 44.7 Km

Regulator and measuring stations: 2

Positions: 6

Design pressure: 80 bar

Diameter: 16/10"

3 Cabanas-Abegondo Gas pipeline

Length: 30.4 Km

Positions: 1

Design pressure: 80 bar

Diameter: 26"

4 Mugardos-As Pontes-Guitiriz Gas pipeline

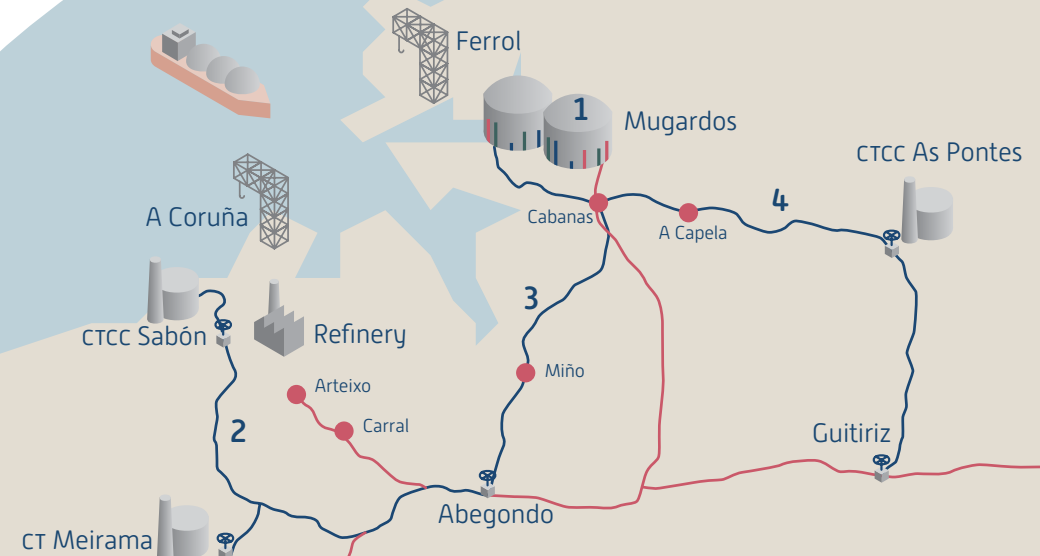
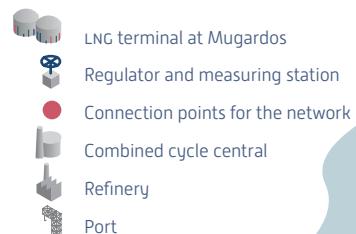
Length: 54.4 Km

Regulator and measuring stations: 1

Positions: 6

Design pressure: 80 bar

Diameter: 30/26/20/16"





1.5 Organizational structure

Reganosa is organized by business areas to act with agility and specialization, and to comply strictly with the regulations of the sector. The company carries out regulated activities in the Spanish gas system through its subsidiary Regasificadora del Noroeste, S.A., a certified TSO. Its activity requires continuous analysis of the situation of the gas system in order to provide its clients with the added-value services it develops to meet the logistical needs of the market of natural gas.

Reganosa's experience in national and international projects, and its permanent drive for innovation has developed the company's capacity and generated new business opportunities. Reganosa set up Reganosa Servicios S.L. in 2015 in response to this situation, a subsidiary dedicated to providing services in O&M, engineering, consultancy and training in relation with the activities of design, construction, setting up, operation and maintenance of regasification plants, oil pipelines and infrastructures for the basic gas network.

1.6 Services provided by Reganosa

[G4-4]

Unloading vessels

Our installations at the Mugardos terminal can accept LNG carriers with a storage capacity of between 15.600m³ and 266.000 m³ that transport LNG at a temperature of -160°C.

LNG reloading and cooling vessels

The cooling and discharge of the LNG stored in the tanks is carried out at the terminal, starting with the gassing up of the tanks on the ship and ending with their gradual cooling down to the final operating temperature.

LNG storage

The services provided include the right to use operating storage when required, in the terms established under the regulations covering access to the facilities.

Regasification

The LNG, stored in the tanks of the terminal at -160 °C, returns to a gaseous state by increasing the temperature through a physical process, which generally use seawater as thermal fluid to warm up the LNG.

Transmission of natural gas

The main transmission line which is the property of Reganosa transmits the gas from the LNG terminal to the Tui-Llanera oil pipeline, qualified consumers directly connected to the mains and distribution network that supplies several towns.

Truck loading

The terminal of Mugardos provides the service of loading gas tankers, which enables it to supply companies and industries in the Northwest of the peninsula, and domestic consumers in areas where gas is not widely available, through satellite plants connected to the distribution network.

Laboratory analysis

Reganosa's laboratory analyses the composition of the natural gas and LNG for users of the installations, external companies and entities, using equipment which is perfectly calibrated and rigorously tested.

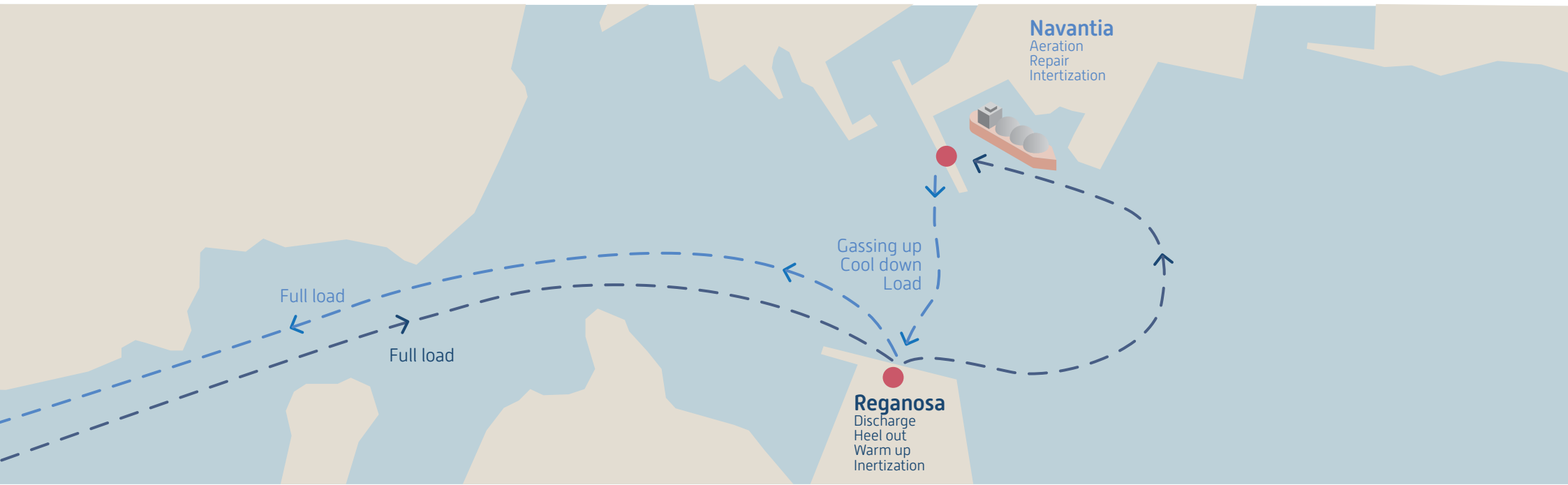
O&M, training and consultancy

Reganosa provides training services, simulation of transmission networks, engineering, technical support and consultancy services in relation with the design, construction, preparation, exploitation, operation and maintenance of LNG terminals and gas transmission facilities.

Repair cycle

In 2012 Navantia, Reganosa and Gas Natural, signed a pioneering agreement to collaborate in the provision of a full repair service for gas carrier vessels. This activity has made the Port of Ferrol

one of the few in the world where a vessel can dock, discharge, get repairs, cool down, load up and leave after a full cycle of repairs.





2. Reganosa in figures

Activity data [G4-9]	2013	2014	2015
Unloading vessels (GWh)	18.964	21.051	16.520
Production (GWh)	19.215	20.131	16.576
Regasification (GWh)	13.561	10.190	14.385
Loading gas tankers (GWh)	1.939	2.994	2.138
Transfer of LNG to vessels (GWh)	3.604	6.947	53
Gas transported in the pipeline network (GWh)	13.827	10.824	14.392
Coefficient of use of Mugardos terminal (%)	42	44	36

Financial data [G4-EC1] [G4-EC4] [G4-9]	2013	2014	2015
Net profit (€)	12.890.931	12.010.021	15.501.491
EBITDA (€)	46.383.716	44.882.033	47.319.143
Dividends (€)	4.000.000	2.000.000	4.000.000
Investments (€)	680.862	538.923	969.399
Net debt (€)	203.658.014	177.092.981	156.749.713
Equity (€)	97.099.830	107.051.516	118.533.008
Assets (€)	294.927.304	274.175.749	254.625.881
Net Debt Ratio/EBITDA	4.39	3.95	3.32
Financial support provided by public administrations (€)	280.556	253.665	100.000

Data on safety and the environment [G4-EN31] [G4-OG13]	2013	2014	2015
Safety training for staff (hours/employee)	14.97	48.7	33.6
Drills and safety exercises carried out (no.)	2	3	4
Investment in environmental improvements (€)	166.797	136.004	60.200
Expenditure on environmental control studies (€)	127.524	116.630	171.229
Quality and safety audits, internal and external (no.)	6	6	7

Driver of growth [G4-EC1] [G4-EC8] [G4-EC9]	2013	2014	2015
Financial value generated (€)	58.291.995	56.413.001	59.575.285
Distributed financial value (€)	28.335.980	27.744.117	29.547.304
Percentage of suppliers from Galicia hired (%)	52	50.58	52.19
Major Galician industries supplied with natural gas (no.)	25	33	33
Financial savings for these companies through changing to natural gas* ¹ (€)	58.760.111	95.630.102	30.965.233
Reduction of emissions by these companies through changing to natural gas* ² (tCO ₂ eq)	53.506	91.984	34.845
Development of natural gas in Galicia* ³ (gasification index)	8.56	8.79	9.11

*¹ y ² Estimated data. It was assumed that diesel was the fuel used before changing to natural gas.

*³ Estimated rate based on data on the number of clients for gas (source: Sedigas) and population (source: INE).

Social activity [G4-EC1] [G4-EC7]	2013	2014	2015
Social expenditure in relation with the company's EBITDA (%)	0.73	1	4.20
Social expenditure in relation with the company's net profit (%)	2.61	3.75	12.90
Total social investment (€)	336.940	443.006	2.005.531
Project for assessing the value of the archaeological remains at the Caldoval site (€)	43.200	206.378	1.799.659
Donations and sponsorships* (€)	176.670	137.704	121.300
Amount assigned to scholarships (€)	117.070	98.924	84.572
Persons participating in different sporting bodies supported by Reganosa (no.)	5.645	6.141	6.264
Scholarships and work experience (no. beneficiaries)	33	22	19

* Including VAT



Professional development [G4-LA6] [G4-9] [G4-LA9] [G4-LA11]	2013	2014	2015
Employees at 31 December (no.)	67	69	70
Turnover rate	0.03	0.01	0
Rate of new employment contracts	0.04	0.04	0.01
Employees with permanent contract (%)	95.5	92.8	91.4
Average age of workforce (years)	40.36	40.75	41.73
Professional level (% of employees with diplomas and degrees)	45	48	48.57
Frequency rate* ¹	17.38	8.61	8.17
Rate of severity* ²	0.96	2.29	0.56
Rate of Absenteeism* ³	1.38	3.57	1.48
Employee training (hours/employee)	58.48	67.62	54.00
Employees assessed for their performance (%)	92.54	91.30	90

*¹ Frequency rate = no. of accidents with time off x 1.000.000/hours worked

*² Rate of severity = no. of working days lost x 1.000 /hours worked

*³ Rate of absenteeism = hours lost/full schedule x 100

Clients and the supply chain [G4-EN32] [G4-LA14] [G4-RH10] [G4-S09]	2013	2014	2015
Clients who received surveys (%)	100	100	100
Client satisfaction (%)	74	76	83
Suppliers with contracts registered in the homologation database (%)	38	39	38
Suppliers registered in the homologation database certified in accordance with the UNE 9.001 standard (%)	85	83	82

Corporate governance and transparency [G4-S04] [G4-S05]	2013	2014	2015
Directors at 31 December (no.)	14	20	20
Women on the Board of Administration (%)	7	10	5
Employees who received the Ethical Code (%)	N/A	100	100
Messages received by the Ethical Channel (no.)	N/A	N/A	1
Corruption-related incidents (no.)	0	0	0
New items about the company in the media (no.)	224	265	237
Visitors to the Mugardos terminal (no.)	391	570	268





3 Mission, business
vision and values

3. Mission, business vision and values

Mission

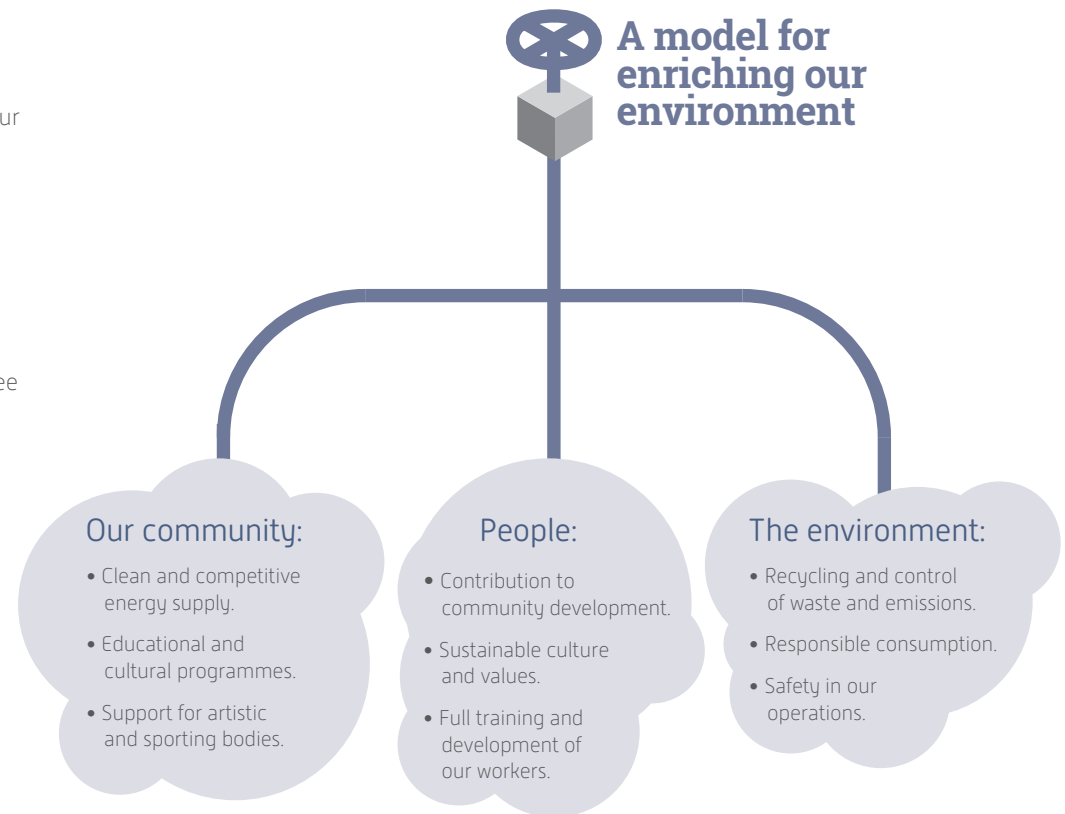
We are an energy company which works to improve people's well-being and to reduce the impact of climate change. We guarantee the safety of our environment, implementing the latest technological advances. We aim to generate value for society, our clients and shareholders.

Business vision

Our objective is to be an innovative, high-quality company which is committed to the environment and improving the well-being of the population as well as promoting its growth and development. We guarantee the availability of the energy infrastructures required and their safe and efficient running.

Valores

- Integrity.
- Honesty.
- Transparency.
- Individual effort.
- Commitment to the project.
- Commitment to safety.
- Respect.
- Local roots and global outlook.



Rooted in our business culture

[G4-DMA]
[G4-HR4]
[G4-SO3]
[G4-15]
[G4-56]
[G4-57]
[G4-58]

Ethical Compact

The Reganosa Code of Ethics and Conduct, as approved by the Board of Administration, contains the values which guide the activities and operations of the company, and the behaviour of all its employees. [G4-DMA]

The Code of Ethics and Conduct explicitly adopts all the principles enshrined in the United Nations Global Compact, an initiative which Reganosa has adhered to since 2013. The Code is also informed by the values developed and promoted by the Board of Administration, which are intended to attain the highest standards of professional integrity and responsibility.

Its adoption was a significant point in terms of transparency, and pursues the uptake of best practices in management and governance among all the entities and suppliers the company works with. The Code can be accessed through the corporate website: www.reganosa.com.

Ethics Committee

Reganosa's Ethics Committee was set up in 2015 to report directly to the Board of Administration, and is made up of a director, the legal advisor of the Board of Administration and members of senior management. The Committee is governed by Internal Regulations, and has as its objectives:

- Drive the integration of responsible, professional and ethical behaviour in the strategy and management of Reganosa.
- Guarantee respect and compliance with the principles established in the Code.
- Develop authorization for its binding decisions and their application.

Ethical Channel

The stakeholders of the company have an Ethical Channel, which can be accessed from the corporate website, to handle queries in relation with the application of the Code, and to help resolve any dilemmas or doubts on ethical behaviour at work or in professional relations. [G4-57] [G4-58] [G4-LA16]

Control of the supply chain

In 2015, Reganosa approved the adoption of a clause in its General Contract Conditions which establishes the commitment of all its suppliers to respect the principles contained in Reganosa's Code of Ethics and Conduct and the Global Compact of the United Nations. [G4-HR10] [G4-LA14] [G4-SO9]

Information activities

In May 2015 the President of Reganosa brought the entire workforce together to instill the importance of incorporating the principles contained in the Code of Ethics and Conduct in the day-to-day activities of Reganosa and to inform

them of all the mechanisms available to ensure their complete effectiveness and compliance. At the end of the meeting, all the professionals of the company received a copy of the Code from the members of the Ethical Committee.





Type of risk	Description of the type of risk	Preventive measures and corrective actions	[G4-DMA] [G4-2] [G4-LA14]
Regulatory	Reganosa operates in a regulated sector, so changes in the legal framework can affect its results.	Fluid communications with the regulatory bodies and public administration at national and international level in a context of collaboration.	
		Continuous monitoring of legal modifications approved at any point and the drafting of proposals for regulatory development.	
		Participation in associations, debating forums and working groups, and active interaction with the other agents in the sector.	
		Legal defence of the company's interests where necessary.	
		Design of a Plan for energy efficiency which enables optimal operations and responds appropriately to the demands of the remuneration framework.	
		Implementation of Ganeso simulation software to simulate the gas transmission network under a variety of circumstances and policies.	
		Active participation of entsog working groups in the development of European Network Codes, which enable the efficient operation and appropriate development of the internal market for natural gas.	
Business	Safety, Health and the Environment Diligent management ensures that impacts and risks are minimized or eliminated.	Implementation and maintenance of the Integrated Management System for quality, the environment, safety and occupational health. (ISO 9001. OHSAS 18001. ISO 14001 and EMAS).	
		Approval of the Plan for Prevention of Risks at Work, where preventive actions for integration into the organizational structure can be developed.	
		Annual Planning of preventive action, which establishes the measures to be carried out to monitor, reduce and eliminate the risks detected in the risk assessment exercises carried out regularly.	
		Regular review of the Self-Protection Plan and performance of drills to establish the effectiveness of the actions considered in the same and the Plan for External Emergencies.	
		The company also has a portfolio of insurance policies with prestigious companies with international experience in the energy sector to respond to all foreseeable contingencies.	
	Market Uncertainty about changes in demand can affect the results of the company.	Constant monitoring of the demand behaviour and participation in initiatives to develop new uses for natural gas.	
	Operation In reference to risks arising from infrastructures such as faults and non-availability.	Development and implementation of procedures and actions in accordance with quality, environment and prevention criteria. (Certificate ISO 9001. OHSAS 18001. ISO 14001 and EMAS).	
		Laboratory validation of the internal methods of analysis used in accordance with ISO standard 17025 through an accredited audit.	
		Preventive and predictive team review, in accordance with specific maintenance programmes.	
		Besides preventive interventions, the procedure for handling industrial incidents includes an approach for investigating behaviour and factors that contribute to the occurrence of incidents. The conclusions form the basis for the implementation and monitoring of specific preventive and corrective measures aimed at preventing any repetition.	
		Establishment of a procedure for approving suppliers for the provision of services, work and supplies that ensures the selection of the best qualified.	
Financial	Interest rate risk	Insurance policy for this risk based on ensuring that at least 50% of debt is subject to fixed interest rates.	
		Insurance contracts for interest rates to protect the business in scenarios of high rates.	
	Cash flow	Maintaining the level of available liquidity needed to meet financial commitments.	
		Close monitoring and future projection of deficit in the gas sector in Spain.	



5. Sustainable management: performance and targets

5.1 Safety in our operations and environmental protection

[G4-DMA]

Performance in 2015

Health and Safety

- Creation of a Health and Safety Plan that defines specific measures in terms of training, organizational structures and new procedures to reinforce the safety of the workforce.
- Preparation of a plan for safety drills in the Mugardos terminal.

Environment

- Advance in the analysis of the carbon footprint of Reganosa's activities.
- Project for improving installations to reduce electricity and gas consumption in LNG transfer operations.
- Reduction of 50% in the amount of hazardous waste generated.
- Reduction of 23% in the amount of non-hazardous waste generated.
- Performance of an energy audit in accordance with UNE 216.501.
- Development of a Plan to monitor coastal sediments and organisms around the Mugardos terminal.
- Development of environmental improvement projects as part of the Agreement on good practices signed by Reganosa and the Ferrol - San Cibrao Port Authority.

Targets for 2016

Health and Safety

- Development of an action plan to be defined to follow up the Health and Safety Plan.
- Incorporation of medical criteria, first aid practice and intervention protocols in the event of incidents at work.
- Preparation of a plan for safety drills in the Mugardos terminal aimed at optimizing the technical contribution of internal and external personnel in accident scenarios.
- Implementation of an Integrated Management System in Reganosa Services.
- Gradual reduction of frequency and severity rates.

Environment

- Completion of the analysis of the carbon footprint of Reganosa's activities.
- Update of the environmental risk analysis in accordance with the standard established in the Guide for the elaboration of environmental risk analysis for LNG plants, approved by the Ministry of Agriculture, Food and the Environment in 2015.
- Maintenance of the Plan to monitor coastal sediments and organisms around the Mugardos terminal.
- Design of the energy efficiency plan.

5.1.1 Safety first

[G4-DMA]

Safety is the fundamental principle in managing the company. Reganosa applies the most demanding international standards in each of its activities and strives to develop the practices necessary to guarantee the safety of persons, installations and the environment.

The company has an Integrated Management System covering all of its activities which is audited annually and certified as, among others, compliant with the ohsas standard 18.001. which guarantees compliance in questions of health and safety, integration in the general system of the company, commitment to continuous improvement, adaptation and risk control, adopting the measures necessary to eliminate or minimize these risks.

Reganosa has included a safety monitoring and supervision system among the procedures of the Integrated Management System which makes it possible to detect and introduce improvements in both working and industrial processes, and which include criteria for the company's communication, analysis, and response to the incidents detected.

The Health and Safety Plan was developed in 2015 to introduce a prevention programme and to set targets for improving working conditions and safety measures in the company, as reinforcement for its integrated safety target.

After an initial diagnosis which involved an analysis of working and industrial hazards, and the systems for work operations and management by internal and external personnel, training and awareness courses and actions were introduced for all the workforce in relation with the needs detected. There were also strategies, procedures and standards set which make it possible to arrive at zero accidents, accompanied by mechanisms for monitoring and checking the Plan to ensure maximum effectiveness.



System for the prevention of risks at work [G4-DMA]

Reganosa's Plan for the Prevention of Risks at Work establishes the measures to be included in the operational processes and working conditions and organization in order to ensure that risks are controlled in all our facilities.

Reganosa seeks to promote safety through its contracts, extending the technical requirements and measures required for working in its facilities to all its collaborating companies. Contractors are checked prior to the signing of any contractual relations, and again during the contract period.

The commitment to personal health and safety and the strict compliance of our policies has enabled us to reduce rates of severity and frequency among our employees in 2014, and to keep the level of occupational illnesses at zero. [G4-LA6]

	2013	2014	2015
Frequency rate for our employees	17.38	8.61	8.17
Severity rate for our employees	0.96	2.29	0.56
Absenteeism rate for our employees	1.38	3.57	1.48
Frequency rate for external employees	0	0	11.87
Rate of occupational illnesses	0	0	0
Fatalities	0	0	0

These figures have been made possible by the efforts made in training, awareness and safety drills, aimed at both the employees of Reganosa and personnel from external companies who work in the company's facilities.

- **33.6** training hours per employee on safety, health and the environment.
- **4** accident drills at the Mugaros terminal in 2015.
- **100%** safety talks with contractors prior to starting work at our facilities.

The Health and Safety Committee, consisting of members of the technicians groups, and two supervisors and directors of the area, also meet every quarter to review the actions of the company in questions affecting risks at work. [G4-LA5] [G4-LA8]





Accident drill carried out at the Mugardos

Health at work

Reganosa promotes a healthy lifestyle for its employees, carrying out regular medical checks and encouraging participation in activities and information campaigns on health.

- **92.85%** of the workforce had a medical check in 2015.
- **50%** of the plant operators received training in first aid.

Safety of the facilities

[G4-DMA] [G4-PR1] [G4-SO1] [G4-OG13]

Reganosa carries out continuous monitoring of all its installations using the most advanced systems of supervision and control. It also offers training on safety and emergency procedures to 100% of outside contractors who work at their facilities. The owners of the land or property where the oil pipelines run are informed of their characteristics and the safety measures that apply to these infrastructures.

All the required technological adaptations for the facilities are subjected to rigorous process of change management in which the need to carry out quantitative and qualitative risk assessment is identified in accordance with international standards of best practices.

In 2015 Reganosa carried out four practice drills at the Mugardos terminal as part of its intensive programme of safety training, in one of these it tested the response capacity in one of the scenarios considered in the Self-Protection Plan, and enjoyed the collaboration of the tugs of the Port of Ferrol, sent by the Port Authority.

The staff of the Ferrol Fire Brigade offices make regular visits to the facilities at the Reganosa terminal to see and become familiar with the products handled and the different fire-fighting systems in place, and take part with the members of the company's intervention team, in training sessions in fighting fires.

5.1.2 Care of the environment

[G4-DMA]
[G4-EN7]

Reganosa is a company that cares for the environment. Our commitment goes well beyond respect for environmental legislation. We are concerned about the natural resources around us, and we want our activities to contribute to their maintenance and enhancement.

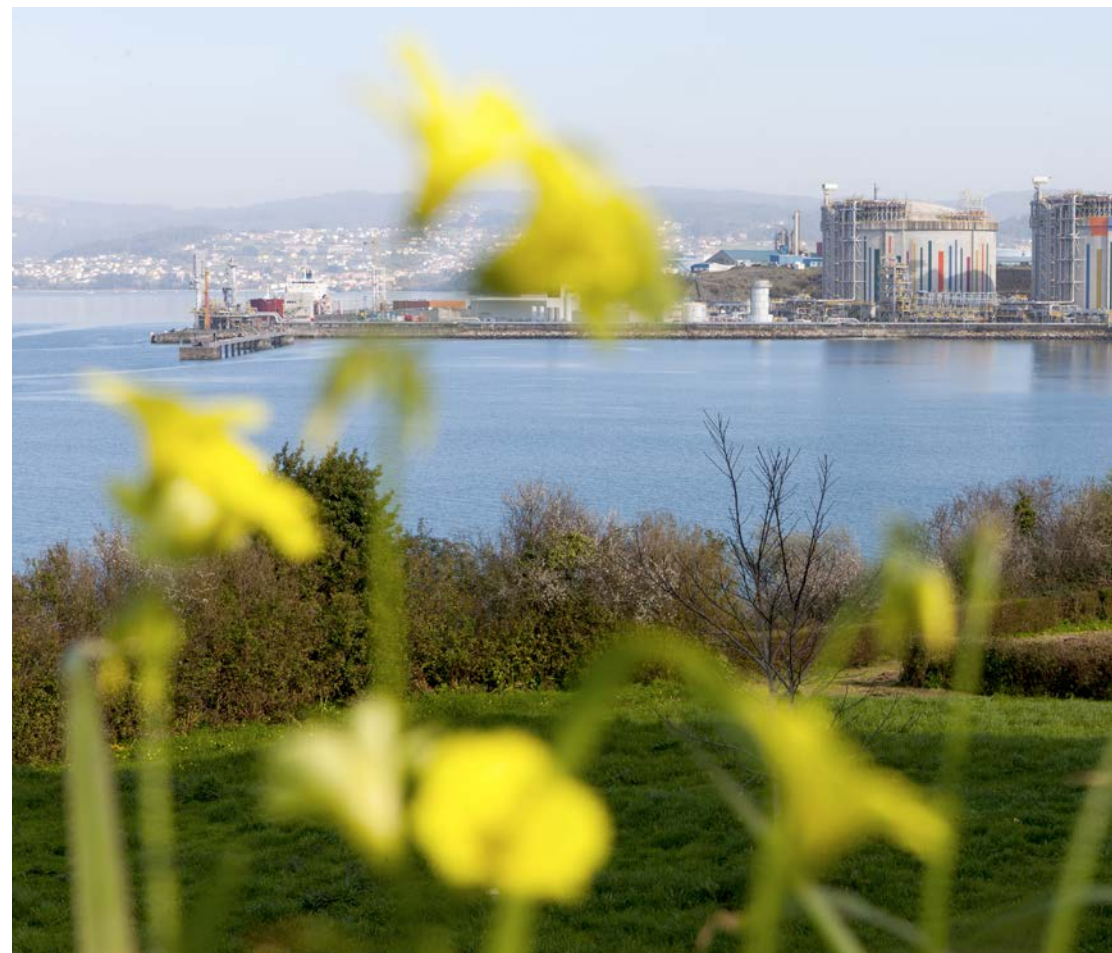
The company has earned a certificate of compliance with the most demanding standards; the international ISO 14.001 standard, and the EMAS European system of Ecomanagement and Ecoaudits. Implementation of an Integrated Management System in accordance with these standards ensures the most advanced environmental management practices, compliance with all regulations and systematic application of environmental procedures. With this standard, Reganosa has accepted a commitment to continuous improvement to prevent and reduce to a minimum the impacts associated with its activity. [G4-DMA] [G4-SO1]

The company has established a control system which includes optional regular procedures and studies, and training activities for the workforce. Reganosa also assumes specific objectives in its annual Environmental Declaration on the reduction of emissions and consumption of water, energy and material, and the optimization of waste management processes.

Its environmental efforts are carried out with complete transparency. The company has set up a range of communication channels which enable it to respond to enquiries for information from all parties interested in its operations. The annual Environmental Declaration informs all stakeholders on the environmental aspects of management and any queries and suggestions can be addressed to the communication channel available on the website www.reganosa.com.

Consumption monitoring

Reganosa uses third-party energy and materials when carrying out its activities and for services performed at its facilities. The annual audit of the Integrated Management System includes the monitoring of this consumption and a comparison with preceding years to establish the tendency, check the effectiveness of processes and set targets and measures needed for the following years.



Energy consumption

[G4-DMA]

[G4-EN3]

[G4-EN5]

[G4-EN6]

[G4-EN7]

In 2015, Reganosa consumed 51,821 GJ of natural gas. It also consumed 76,684 GJ of electricity and 439 GJ of diesel.

In the period 2013-2015, total energy consumption in Reganosa was 883,481 GJ.

The increase registered in 2014 was due mainly to the days when the plant operated below its minimum capacity and the stoppages, which called for the burning of natural gas.

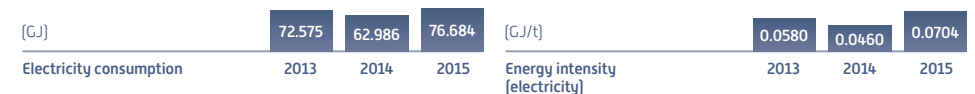
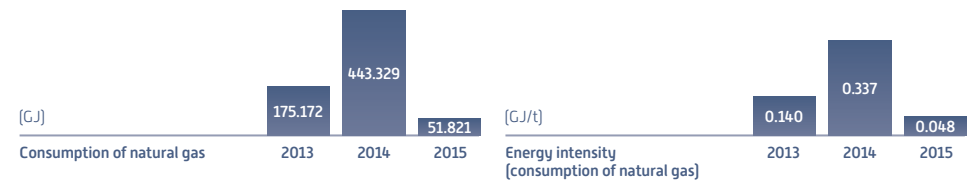
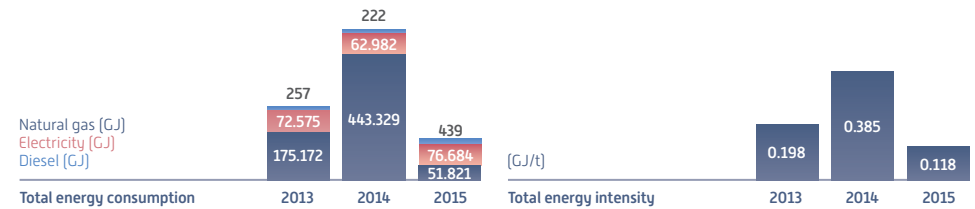
Natural gas

The facility consumes natural gas when they are operating below their technical minimum and when the plant has a programmed stoppage. In 2015 the consumption of natural gas was reduced considerably in comparison with 2014 because, while the level of activity of the terminal remained the same, less natural gas was used in the transfer of LNG to vessels and there was more regasification. The distribution of plant stoppages in shorter periods of time also enabled this reduction.

Electricity

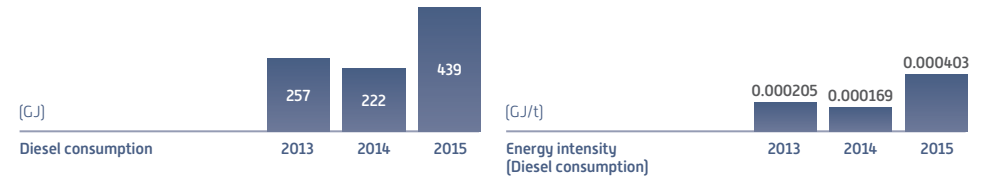
This is mainly used to operate equipment at the LNG terminal. Electricity is currently the most important energy consumed.

The use of electricity rose slightly, mainly as a result of an increase in the activity of regasification.



Diesel

The use of diesel represented 0.34% of total energy consumption in 2015, and derives mainly from the operating tests of the emergency engines at the Mugardos terminal. The fuel consumption by the fleet of company vehicles is also included here.



Consumption of materials

[G4-DMA]
[G4-EN1]

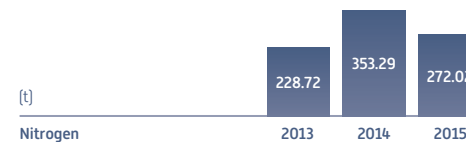
THT (Tetrahydrothiophene)

THT is a compound used to odourise the natural gas transmission network for safety reasons. Its concentration in the pipeline is set by legislation, and consumption is linked to the regasification carried out. There was an increase in consumption due to the increase in regasification.



Nitrogen

Slits consumption is related with the inertization of equipment carried out before and after maintenance tasks, and the purging and emptying of the arms when finishing lng loading and unloading operations for boats and loading cisterns. There was a decrease in consumption in 2015 due to the type of services and maintenance work that was carried out.



Sodium Bisulfite

This compound is used at the plant to neutralize the sodium hypochlorite used in the seawater circuit. Sodium hypochlorite is also continuously created in the electrochlorination plant at the start of the circuit, and helps to impede the development of microorganisms in the interior of the pipes and equipment.



Consumption of water

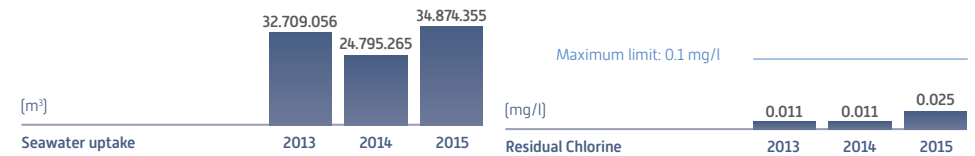
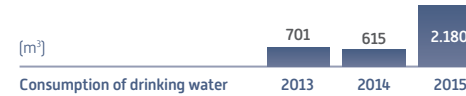
[G4-DMA]
[G4-EN8]
[G4-EN9]
[G4-EN22]

Service water for the facility

Water consumption is mainly related to industrial use and cleaning. Health and auxiliary services are also included. The increase in consumption in 2015 was mainly due to the use of reserve equipment for air-conditioning and pressurizing of areas which use flowing water as a coolant.

Seawater

The terminal uses seawater in the regasification process to raise the temperature of the LNG and transform it from a liquid state to gas. The volume used is returned to the sea in its entirety with a minimal reduction of temperature. The use of seawater increased in 2015 due to the increase in regasification activity. The parameters for chlorine and water temperature returned to the sea were well below the set limits.



Emissions

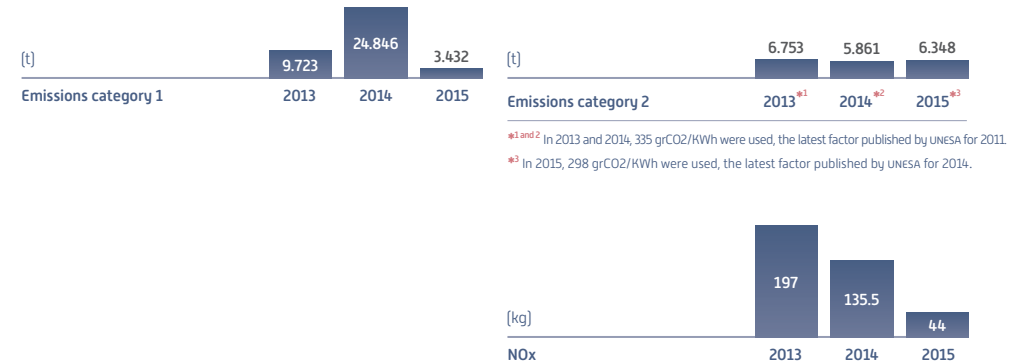
[G4-DMA]
[G4-EN15]
[G4-EN16]
[G4-EN21]

GHG Emissions

Reganosa carries out the verification of annual atmospheric controls as specified in (EU) Regulation 601/2012. Direct emissions (Category 1 in the GHG standard protocol) are generated by burning natural gas for own consumption and the consumption of diesel in the auxiliary engines of the terminal equipment. The emissions, in accordance with the regulations mentioned previously, are calculated based on fixed sources, so that the consumption by the fleet of vehicles is not included. The indirect emissions of greenhouse gases (Category 2 in the ghg standard protocol) that correspond to the generation of electricity consumed remained stable throughout the period 2013-2015.

Emissions of other gases

Emissions of NOx in the submerged combustion vaporizer at the Mugardos terminal reached a minimum of 44 kg.

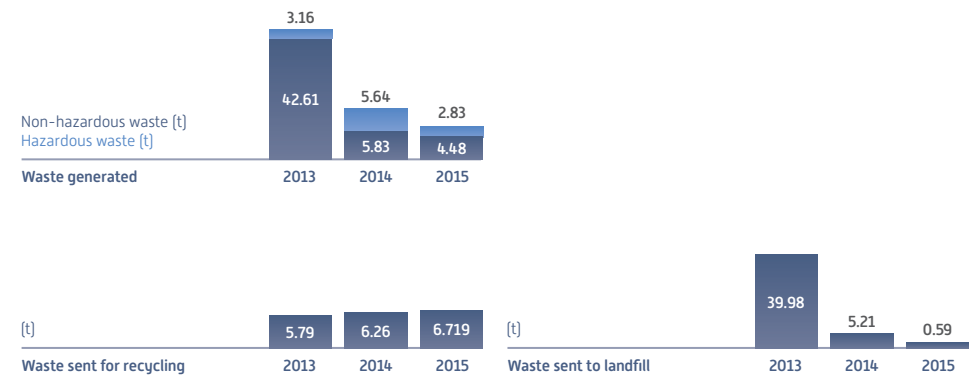


Waste management

[G4-DMA]
[G4-EN23]
[G4-EN25]

The waste generated by Reganosa is very limited and are mainly the result of maintenance work and cleaning the facilities and equipment. The amount of non-hazardous waste in 2013 was due to cleaning of basins and pools.

The company recycles and reuses its waste whenever possible. In 2015, 83% of hazardous waste and 98% of non-hazardous waste was sent for recovery and recycling.



Joint initiatives to improve our environmental performance [G4-15]

An agreement on good environmental practices, signed by APFSC and Reganosa.

By signing this Agreement in 2013, Reganosa committed to compliance with the Guide for Good Environmental Practices approved by the Ports of the State, and to implement continuous improvement systems in its control of operations and maintenance work.

An annual monitoring and review is carried out to verify compliance, for which the company must, among other measures, maintain its environmental management certificate in accordance with the international ISO 14.001 standard and the EMAS Regulations, and to carry out its commitment to continuous improvement through environmental investments.

Study "Periodical monitoring of changes in benthic offshore communities of the bay of Santa Lucía" carried out by the Estación de Biología Marina da Graña, of the Universidad de Santiago de Compostela.

[G4-DMA] [G4-EN9] [G4-EN12] [G4-OG4] [G4-EN26]

Since 2006, Reganosa has been voluntarily running a bimonthly study drawing on periodical monitoring of the composition and structure of the benthic communities offshore in the bay of Santa Lucía.

The analysis enables the monitoring of these communities and assessing the substrate, the amount of organic material deposited and the effect that the hydrodynamism of Reganosa's waste has on the sedimentation process.

The results show that the waste does not affect the composition or the structure of the benthic communities in the vicinity of the terminal. Comparison with historic data also shows that the condition of the microorganism systems of the marine environment (prior to the presence of Reganosa) have not been affected by the terminal.

5.2 Commitment to communities and our territory

In carrying out its activity, Reganosa generates economic and social benefits, creating value for its stakeholders through the transformation of material, financial and social resources.



5.2.1 Creating wealth and generating activity

The economic value directly distributed through Reganosa

[G4-12] [G4-EC1] [G4-EC8]

€6.3 M value contribution to society through tax.

€3.8 M value distributed to employees.

€2.0 M social investment in the local community.

€7.9 M value distributed to suppliers.

€9.7 M value distributed to financiers.

The indirect financial contribution of our activity

[G4-DMA] [G4-EC7] [G4-EC8]

Reganosa's activity generates significant indirect benefits:

Encouragement for efficiency in production among industries in North-west Spain

Over 90% of oil tanker filling operations are carried out for industries and businesses. Changing the fuel of its processes has enabled greater competitiveness in terms of cost savings, as well as a considerable reduction of CO2 emissions. The drop in emissions due to the change in the fuel used reached 34,854 tCO2eq in 2015.

Increased port traffic

The value of port traffic in 2015 rose to €7,714,984 M.

Support for activity in other sectors

Signing a contract with suppliers creates indirect employment, encouraging the economic development of local communities, given that 52.19% of the contracts for work and services signed in 2015 were within Galicia. [G4-EC9]



5.2.2 Social commitment

[G4-DMA]
[G4-EC8]

Reganosa is a people-centred organization and committed to its society, for whom it carried out projects in the fields of education, culture and sports.

Performance in 2015

- Completion of the building work for the Interpretation Centre to house the archaeological remains of the Roman settlement of Caldoval.
- Collaboration with Universities and educational centres on training and research programmes.
- Investment in a scholarship and work experience programme for apprentices and graduates.
- Sponsorship of social, cultural and sporting activities.
- Hosting of the XV edition of arte Reganosa.
- Creation of a programme of meetings and visits to the Mugardos terminal facilities.

Targets for 2016

- Collaboration for the public opening, running and maintenance of the Interpretation Centre housing the archaeological remains of the Roman settlement of Caldoval.
- Approval of the sponsorship programme.
- Approval of the company volunteering programme.
- Continue the programme of scholarships and training experience.
- Collaboration with Universities and educational centres on training and research programmes.
- Active participation in conferences, seminars and congresses of the sector.
- Continue with the programme of meetings and visits to the Mugardos terminal facilities.
- Creation of a Strategic Sustainability Plan.
- Sign an agreement to support the continuous training and simulator facility for life support and healthcare techniques for local hospitals which has been declared a priority for Galicia by the Health Department of the Regional Government, the Xunta de Galicia.
- Hosting of the XVI Edition of arte Reganosa.

Promotion of knowledge and scientific research

The company is working with different universities, business schools and educational centres in Galicia. In this way it aims to contribute to research, the creation of technical knowledge and student training.

Preparation of a tool for modelling the gas network (GANESO)

This research project has been developed jointly between Reganosa and the Statistics and Applied Mathematics Department of Universidad de Santiago de Compostela (USC), and is directed by the Senior Professor of Applied Mathematics, D. Alfredo Bermúdez de Castro.

Mathematical modelling was used to create a tool for simulating and optimizing the physical behaviour of the Spanish primary gas pipeline network. The software can also simulate the gas transmission network of any country in the world.

The tool can replicate complex gas pipelines with all their elements (compression stations, valve positions, LNG and liquefaction plants, underground storage, etc.) and can contemplate any demand scenario and operating conditions. The results of the simulations enable us to take decisions on energy planning and infrastructure development, system operation, regulatory policy and pricing methods.

Training programmes with universities and educational centres

Reganosa is in permanent contact with educational centres and universities in Galicia. The directors and specialists of the company give classes in different master's degrees (MBA and Master's in Logistics and Transport at the Universidad de A Coruña and the Joint Master's in Statistical Techniques by the universities of Vigo, A Coruña and Santiago), engineering degrees, professional training colleges, the Mathematics Institute for Industrial Technology (ITMATI) and many secondary schools, among other institutions.

Programmes of scholarships and training experiences

To attract talent and promote training and work experience among young people, Reganosa has an annual programme which allows undergraduate students and apprentices to have scholarships and work experience with the company. Between 2013-2015, 54 students and graduates took part in this programme, in the areas of production, finance, legal counsel, development, laboratories and contracts.





Cultural activities and sport

[G4-EC7] [G4-EC8] [G4-S01]

Sponsorships

Reganosa supports and sponsors social activities and initiatives with three overriding objectives: social action, promotion of sport and health, and artistic and cultural activity.

Projects for collaboration are selected through the proactive identification of needs in the local area, or through the submission of requests from the agents involved. The Management Committee is responsible for assessing the initiatives and approving those which suit the principles and culture of the company, and which are likely to generate value and positive impact in the community. In 2015, Reganosa dedicated 121,300 euros in the form of donations and sponsorships. The bodies who received these contributions from the programme to promote sport and good habits have 6,264 members and beneficiaries.



Main activities and associations sponsored by Reganosa in 2015

- Club del mar de Mugardos.
- Racing de Ferrol Football Club.
- S.D.G. Galicia de Mugardos.
- Housewives' Association of Mugardos.
- Second edition of the Galicia Energy Awards.
- Green Energy Ports Conference.
- IV Congress Gasnam.
- Tourism campaign for the town of Mugardos.



The project for assessing the value of the archaeological remains at the Caldoval sitea

In 2015, Reganosa finished the building of the Interpretation Centre at the Caldoval site. This initiative, developed jointly with the Xunta de Galicia and the Concello de Mugardos, highlights the archaeological remains of the Roman site, which dates to the second century. In 2010 an agreement was signed with the Department of Culture, Education and Universities and the Council of Mugardos to collaborate in the construction in the local community of the first cultural infrastructure in Galicia to focus on the sporting life of the Romans.

The support provided by Reganosa for this project consisted of a donation of 2.9 million euros. The construction of the museum and the landscaping of the surrounding area finished in December 2015.

Museum experts, prestigious archaeologists and restorers have all been involved in the project. The remains, which are partly composed of a recreational complex, thermal baths and a stage with a portico, are on display today in a singular setting, which recreates the landscape to show them in their original positions. The centre was designed by the architect Alfonso Penela, whose proposal was selected in a Competition for Ideas. This infrastructure will be opened to the community in 2016.

The XV Reganosa Art Edition

The company has announced another edition of Reganosa Art this year, inviting a selection of painters, sculptors, collagists and photographers from Galicia based on their work and trajectory. The subject of this edition was the landscape around the company Reganosa.

The winning work, by David Catá, has been added to the Reganosa Art Collection, and a limited series of copies has been made of it.



5.3 Creating value for our shareholders

[G4-DMA]
[G4-EC1]

Reganosa has maintained its solvency and results in 2015. This year, the second after the reform of the gas sector, regulated income rose by 5.6% compared with 2014, reaching 59.57 million euros. Our EBITDA stood at 47.19 million euros and our net profit rose to 15.21 million euros.

To reduce the impact of cuts in our regulated income, and in line with previous years, the company has raised its efficiency through a plan to control costs and the optimization of operating procedures.

€59.58 M regulated income.

€47.32 M EBITDA.

€15.50 M net profit.

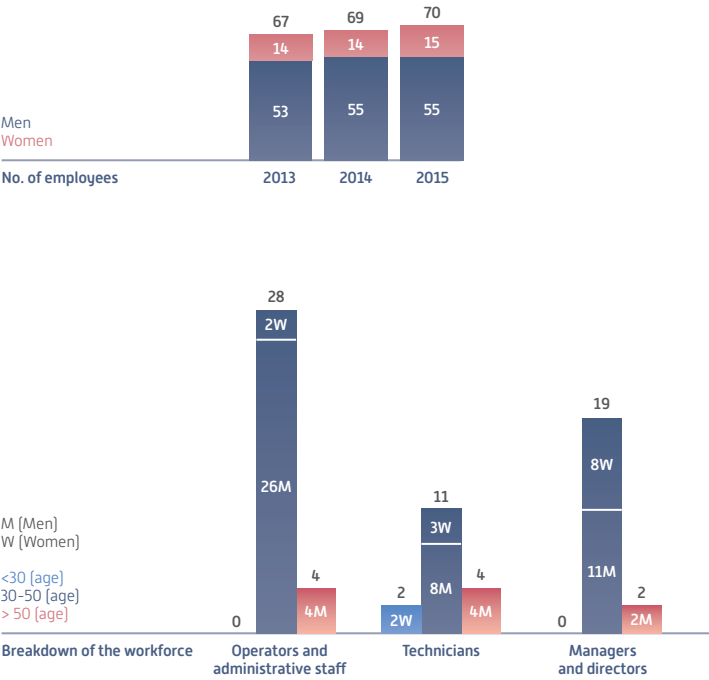


5.4 Working environment

[G4-DMA]
[G4-10]

Reganosa promotes a working environment whose basic guidelines are safety, respect for all, equal opportunities, professional development and retaining talent. The company workforce has an average age of 41.7, and 48.5% are graduates or possess possess and diplomas, and the staff turnover rate is 0.

[G4-LA1] [G4-LA12].



Company Benefits

Reganosa offers its employees medical and life insurance, facilitates maternity and paternity leave, including modification and adaptation of working conditions, and establishes reduced working hours when this is necessary. Arrangements have been made to reconcile the timetable through teleworking, and a continuous working day for all personnel who do not work shifts.

[G4-LA2] [G4-EC1]

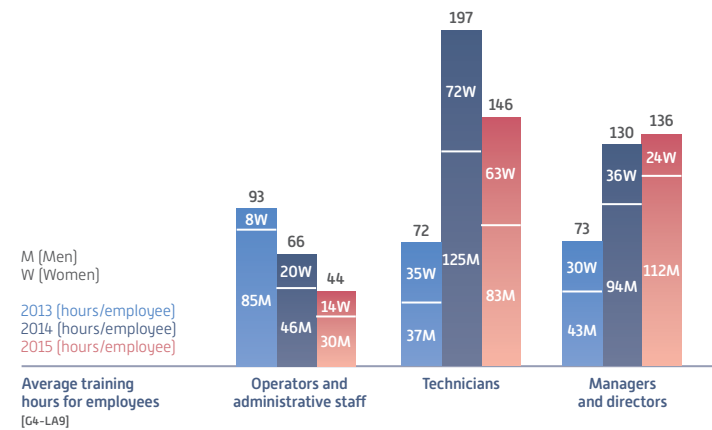
Training and professional development

Training and professional development Training plans are a fundamental part of our human resources policy. We seek to maintain our professionals at the highest level by updating their general and specific knowledge, to enable them to respond to all the requirements that may arise in their areas of responsibility.

[G4-DMA]

Our professionals at Reganosa receive training in languages all year round, attend specialization courses and have access to pursue Masters programmes.

[G4-LA9] [G4-LA10]



System for assessment by skills

The management by skills system that the company has implemented is a valuable tool which enables it to guide professional careers and to detect training needs in skills and abilities that are vital for each position and profile.

[G4-LA11]

The mechanism for management by skills also enables employees to be promoted based on their merit and capacity. This also guarantees equal opportunities in access to positions, eliminating any possible discrimination based on gender, age, religion or any other criteria apart from performance, across all professional categories.

Respect for diversity and prevention of any type of discrimination, both in our selection processes and hiring, and in the course of one's career, is regulated by the company's Code of Ethics and Conduct.

[G4-DMA]

The same criteria also extends to our remuneration policy, which establishes different scales based on merit and the level of responsibility in the organization. Our variable remuneration is also linked to the achievement of individual and corporate goals.

The average salary of employees in Reganosa is double the minimum wage, and pay grades have been established to ensure internal equality and competitive rates to make the company more attractive and retain talent.

Perspectives for 2016

Reganosa will develop a resources plan in 2016 to identify its training needs and the professional roles it needs to incorporate in order to achieve the objectives set out in the Strategic Plan.



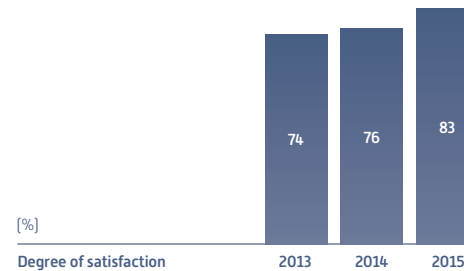
“90% of the workforce received a performance review in 2015”

5.5 Focus on the client

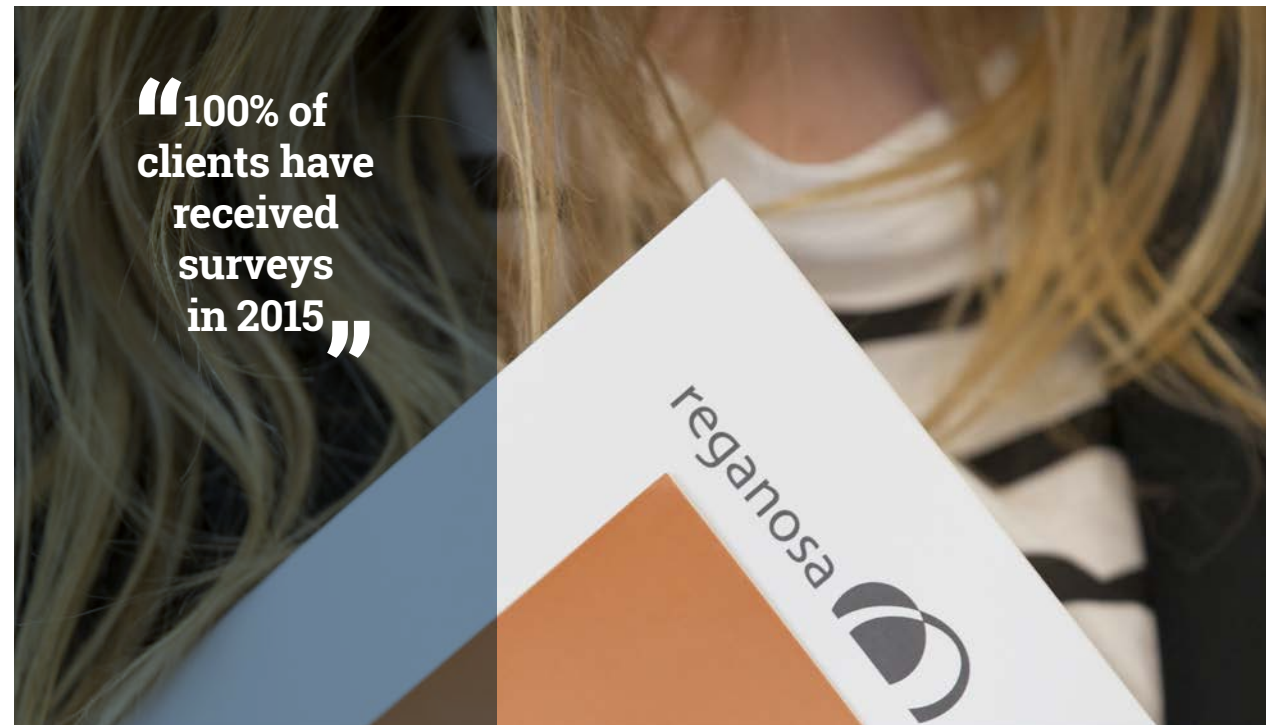
Maintaining client satisfaction is a priority included in the Quality Policy. Reganosa adapts its services to its needs, and concentrates its efforts on operational efficiency and the continuous improvement of its processes.

The company possesses ISO 9.001 certification for all its activities, which proves the continuous implementation of the systems and resources required to check and improve performance and efficiency in all its activities. 2015 has also seen an accreditation audit for compliance with the international ISO standard 17.025 that verifies adoption of the most demanding quality standards and requirements in the test and calibration laboratories of the company.

In order to know our clients' opinion and requirements on the operations and services we provide, the company carries out regular satisfaction surveys. Reganosa uses the results to identify areas for improvement and to contrast expectations, enabling it to adopt new measures and design actions that offer an ever more satisfying service.



To ensure third-party access to the network, Reganosa publishes clear and detailed information about its services on its website, offering details of all the required technical issues. There is also a tool shared by all the TSO (the transparency template) which offers information on its management of the company's transmission network.



5.6 Supply chain management

[G4-DMA]
[G4-EC9]

Reganosa's Supply chain is made up of:

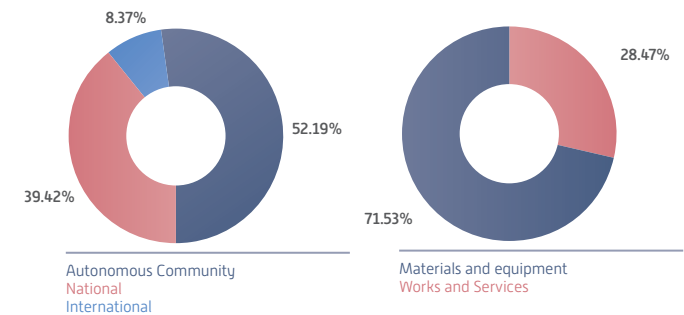
- Materials and equipment suppliers.
- Suppliers of works and services necessary in the construction, operation and maintenance of infrastructure. [G4-12]

2015 Suppliers by type

[G4-12]
[G4-EC9]
[G4-EN32]
[G4-LA14]
[G4-HR10]
[G4-SO9]

Reganosa has a procedure for assessing suppliers on their performance in working conditions, the environment, technical issues, quality and safety, and aspects of their corporate social responsibility, so that their suitability to take part in the bidding process can be verified. 12 new suppliers were approved in 2015 using this procedure.

It also has a database with a register of external suppliers (Repro) to check compliance with the criteria set and to check compliance with the legal requirements. Once adjudicated, Reganosa writes service level agreements into the contracts which will measure the quality of the service provided.



Approval of suppliers

[G4-DMA]
[G4-EN33]
[G4-LA15]
[G4-HR11]
[G4-SO10]

Approval:

- Existence of environmental management, safety and quality systems on the part of suppliers.
- Compliance with legal requirements.
- Technical capacity and credentials.
- Respect for the Global Compact of the United Nations and the Universal Declaration of Human Rights.

Selection:

Contracts are awarded to the suppliers with the best technical qualifications and price.

Evaluation:

Regular assessment and audits using the service level agreements, which measure aspects such as service quality and faults committed.

“52.19% of suppliers from Galicia”

5.7 Relations with our stakeholders

Performance in 2015

- Presentation of the Ethical Channel.
- Creation of the Ethics Committee.
- Launch of the new corporate website of Reganosa.
- Active participation in conferences, seminars and congresses of the sector.
- Report on the company's performance during the year through the drafting of the Sustainability report 2015.
- Development of the programme of meetings and visits to the Mugardos terminal facilities.

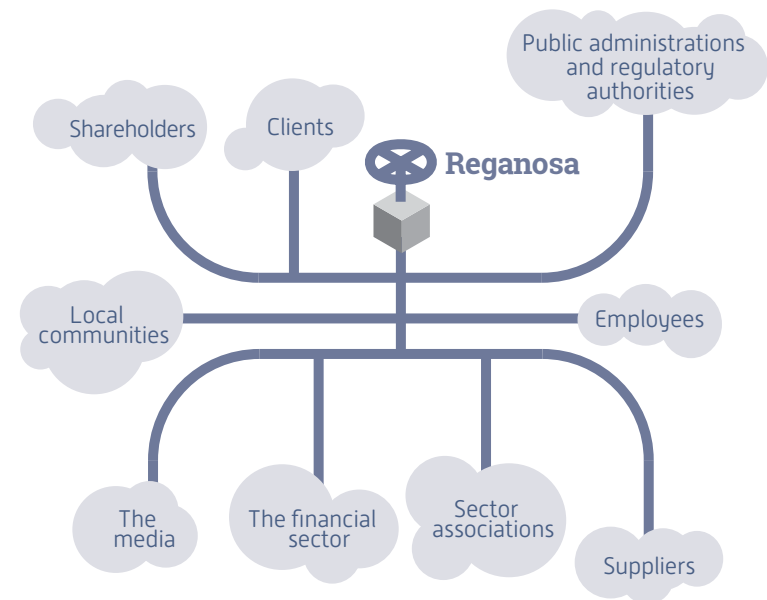
Reganosa is convinced that one of the main values it can offer its stakeholders is to generate confidence, so it has set up channels to enable free, transparent and honest communications.

The company aspires to comprehend the needs and expectations of its stakeholders, and to use this awareness to create a sustainable operating strategy which can respond to all the groups, persons and entities it deals with. Identifying the opinions and preferences of the stakeholders is also a valuable tool for evaluating and enabling a process of continuous improvement.

The company continually identifies these groups, looks into the questions that matter to them and establishes channels for continuous communications, accompanied by regular updates to be able to respond to their demands appropriately.

Targets for 2016

- Approval for the Action Plan for communication with stakeholders.
- Report on the company's performance during the year through the drafting of the first integrated annual report.
- Maintenance of the programme of visits to the Mugardos terminal facilities.
- Active participation in conferences, seminars and congresses of the sector.



Relations with stakeholders

Reganosa's commitment to its stakeholders is reflected in its efforts to maintain fluid contact and to identify the issues which are important for each of them.

The company has created channels specifically adapted to the nature of these groups to manage communications with them. They are used to deal with all relevant aspects for both sides, in dialogue and with proposals.

[G4-16] [G4-24] [G4-25] [G4-26] [G4-27] [G4-37] [G4-DMA] [G4-SO1]



Stakeholders	Channels for relations
Public administrations and Regulatory authorities	The reality of a regulated activity is that there is continuous contact with these institutions. Their queries and opinions form part of the company's daily activities.
	Regular meetings.
	Congresses and conferences in the sector.
	Information sent to comply with legal obligations.
Clients	Quality surveys.
	Regular meetings to respond to their interests and needs.
	Reganosa's website includes information for performing the operations.
	Congresses and conferences in the sector.
Employees	Regular meetings and at the request of the employees in the Works Committee.
	Intranet.
	Human resources.
	Social media.
	Ethics Channel.

Stakeholders	Channels for relations
Local communities	<p>Reganosa has an open door policy. Guided visits to the terminal are available all year round, and informative meetings with community associations and groups are arranged to deal with and assess their concerns and requirements. Anyone can visit our facilities by sending a request to: http://www.reganosa.com/en/visiting-us</p> <p>Social media.</p> <p>Corporate website.</p> <p>Press releases.</p> <p>Online communication channel.</p> <p>Ethics Channel.</p>
Shareholders	Shareholders play an active role in running the company through its governing bodies and regular meetings.
Suppliers	<p>Suppliers are in direct contact with the contractor area, and can raise any suggestions or queries there.</p> <p>Corporate website.</p>
The media	<p>Reganosa maintains an open relation of trust with the media, and is available at all times for consultation. The senior management of Reganosa have interviews with representatives of the media to offer information on the company's performance.</p> <p>Corporate website.</p> <p>Social media.</p>
Sector associations	<p>Reganosa has regular meetings with representatives and members of the associations it belongs to, or who form part of their governing bodies.</p> <p>Working groups.</p> <p>Seminars, forums and conferences.</p> <p>Public information questionnaires and procedures.</p>
The financial sector	<p>Regular reports.</p> <p>Published financial data.</p>

5.8 Business perspectives

Performance in 2015

- Preparation of the engineering for construction of an LNG supply vessel as part of the Convention signed with the Economy and Industry Department of the Xunta de Galicia and Reganosa to promote the use of liquid natural gas as maritime fuel.
- Completion of the studies for the project “LNG hub in North-West Spain”, financed by the European Commission.
- Higher use factor among Spain’s regasification plants (36%).
- Organization and participation in different events in the sector centred on promoting natural gas as a fuel.
- Presentation of the project “LNG hub in North-West Spain” at the 26th World Gas Conference.
- Addition of a new function in ganeso which enables real-time monitoring of the network and gas quality readings.
- Participation in the core initiative INGAS HIVE, presented at the Multi-annual call for proposals of the CEF (Connecting Europe Facility) programme.
- Specialist courses on liquid natural gas, arranged with several sector associations.
- Creation of a maintenance action plan for our facilities. 28.242 hours.

Targets for 2016

- Participation in different projects for developing gas infrastructures internationally, leveraging the company’s knowledge and experience.
- Promoting the Smart Grids network technology innovation project.
- Participation in the drafting of the regulations to develop the regulated gas market.
- Development of the infrastructures needed for the creation of the “LNG hub in North-West of the Iberian peninsula”.

Reganosa's strategy

Strategic Plan 2016-2020

The Board of Administration of Reganosa approved the Strategic Plan in December 2015 for the 2016 – 2020 period, which sets out the guidelines that will enable the company to face its future challenges.

Strategic guidelines

The Plan sets out three areas where Reganosa must build its future development:

- 1 **Business As Usual:** As a TSO, Reganosa centres a large part of its objectives on optimising the development, operation and maintenance of infrastructures in the Spanish gas system, adapting its operations to the demands of the sector, with a special focus on the monitoring and development of the regulatory framework and the efficient running of its activities.

In this sense, the energy efficiency plan is a strategic driver which aims to reduce energy consumption (by up to 20%) and emissions (to zero), and to adopt technological advances that minimize uncertainty in measurements.

Objective: Ensure that its business is environmentally and economically sustainable, robust, flexible and efficient.
- 2 **National and international expansion:** Reganosa will continue to look at the national and international market for new investment opportunities and collaboration that suit its financial and strategic parameters.

Basic strategies:

 - Promotion in the planning processes of a safe, efficient and flexible system, ready to face the challenges of the future.
 - Encouraging the creation of infrastructures that will enable the implementation of an LNG hub in the North-west of the peninsula, offering access to a clean and competitive fuel supply.
 - Expansion of the business by developing non-regulated activities such as the design, building, operation and maintenance of gas infrastructure, taking part in national and international projects.

Objective: Using Reganosa's knowledge and experience in the operation and promotion of gas infrastructures as a lever for growth.
- 3 **Innovation:** The company will continue to invest in innovation platforms which add value to our current business and give Reganosa a competitive edge.

Objective: Develop and strengthen the capacity of Reganosa.

LNG HUB in the North-west of the Iberian peninsula

(G4-EC2)

Reganosa received financial support from the European Commission in 2014 as part of the TEN-T programme to carry out studies on the design of the infrastructures, facilities and procedures required for the introduction of an LNG fuel supply centre in Galicia, to help reduce the use and environmental impact of petrol-based fuels. Reganosa takes part in this project with APFSC, INEGA, USC and Navantia, S.A.



All the studies required to develop the project were completed in 2015; market and demand, navigation conditions, transfer procedures, elements for setting up the supply chain, the technical adaptations needed at the Mugardos terminal and the regulatory framework. All of the infrastructure needed is included in the TYNDP.

The introduction of a hub in North-west Spain, at the centre of the Atlantic routes, would be a pole for the development of Galicia, and would situate the port of Ferrol as a reference for the supply of LNG. A cleaner and cheaper type of fuel would enhance the productivity of local businesses and the increase in port traffic would create synergies with the steelworks and companies in the logistics sector.

The European support was reinforced in 2015 with the approval of the project to promote LNG as a CORE fuel LNGas hive, assigned by the European Commission in its multi-annual call for proposals for the "Connecting Europe" programme (CEF).

This initiative, which encompasses a number of infrastructure projects, has a total budget of 33.3 million euros, 50% of which comes from the European Commission. Reganosa collaborates with other partners to develop a safe and efficient logistic chain for supplying LNG fuel for the transport sector, especially for shipping.

Design of a vessel to supply LNG fuel in the North-west Atlantic coast of the Iberian peninsula

Though the Economy and Industry Department of the Xunta de Galicia and Reganosa, who signed an Agreement in 2015 to promote the use of liquid natural gas as maritime fuel. This collaboration has resulted in the foremost specialist companies in Europe designing a LNG supply vessel with capacity to transport 10,000 cubic metres of fuel.

This vessel completes the logistics chain, offering flexibility to satisfy increased demand from land-based terminals and vessels at sea. It has been planned to carry out operations in adverse conditions, and can sail from the Mugardos terminal to the ports of Northern Europe without stopping.

The designed vessel is 119.35 metres long and 20.5 wide. The storage system maintains an optimal relation between the volume of LNG carried and the low weight and size of the vessel itself, which offers better energy performance and, as a result, lower emissions. Its size and capacity make it a reference vessel in the use of this technology.

It is also provided with the most efficient equipment from an environmental and operational perspective; it has a gas/diesel-electric generator with azimuth propellers, which offers high performance, versatility in operation and maximum manoeuvrability. The arrangement of the pumps and LNG transfer equipment ensures that the vessel can handle a wide range of flows with different connection points on both sides.



Commitments

- Operate safely, efficiently, flexibly and with environmental responsibility.
- Contribute to safe supply and the development of the gas network.
- Create value for our shareholders.
- Continue being a driver of growth for Galicia.
- Invest in the development and well-being of the local community.
- Guarantee good governance and ethical behaviour in operations and relations with stakeholders.
- Offer our workforce a safe and stimulating working environment.





6. Corporate governance

Performance in 2015

- Confirmation of our support for the United Nations' Global Compact.
- Approval of our Internal Regulations of the Ethics Committee.
- Creation of a diagnostic report and action plan on criminal responsibility.
- Approval of the Strategic Plan 2016-2020.

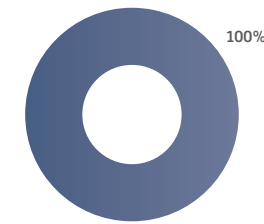
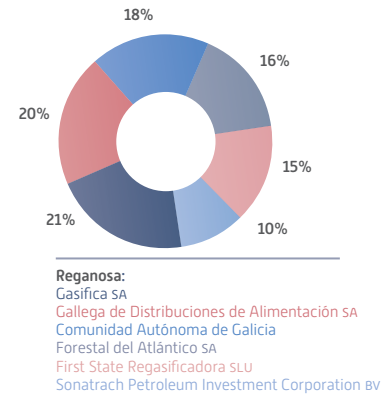
Targets for 2016

- Review of our crime prevention model.
- Creation of the Compliance Committee.
- Review of the Strategic Plan 2016-2020.
- Review of the general risk framework.
- Review of the anti-corruption policy.
- Review of the protocol for action in conflicts of interest.



6.1 Shareholder composition

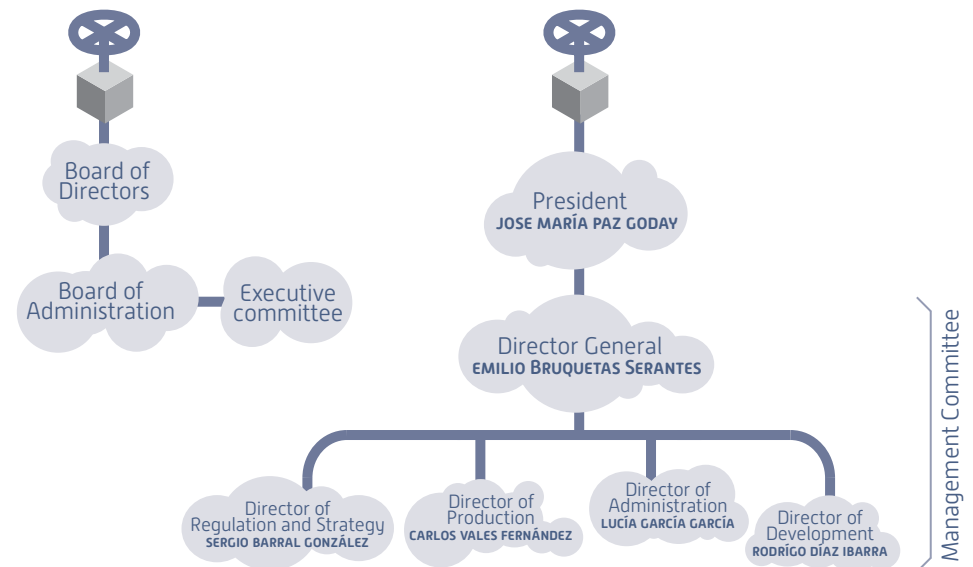
The diversity of shareholders in Reganosa is an important asset, for its solidity and knowledge of the sector. The company's shareholders currently consist of: [G4-7]



Reganosa Servicios:
 Regasificadora del Noroeste SA

6.2 Organs of government

The organs of government of Reganosa are the General Shareholders' Meeting, the Board of Administration and the Executive Committee. This operates on the principles of independence, specialization and transparency. [G4-34]



6.2.1 General Shareholders Meeting

The General Shareholders Meeting is the highest organ of government. As set out in the Company Statutes, the will of the shareholders is expressed through the General Meeting and governs the company, in accordance with the law and the statutes.

The Meeting must be held in the first six months of the business year to evaluate the running of the company, approve the accounts for the year and decide how the results will be used.

Reganosa guarantees its shareholders' right to information, attendance and participation in the General Meeting and the information they need to exercise the right to vote, in accordance with the law and statutes.

6.2.2 Board of Administration

The Board of Administration is the organ which takes the most important decisions on how the company is run, except for those issues which, according to law and the statutes, are reserved for the General Shareholders Meeting. It is the essential core of management and supervision, with responsibility for approving the company's general strategies and policies, especially the Strategic Plan, the Business Plan and the management model, as well as supervising the actions of the Executive Committee, which forms part of it, and the Management of Reganosa.

[G4-35] [G4-42] [G4-44] [G4-45] [G4-46]

The Board of Administration receives regular updates on all procedures, plans and proposals presented by the directors, and which are submitted for consideration and, where relevant, agreement, for appropriate management and risk control.

The Board is made up of 20 members, 5% of which are women. The body is supported by a legal adviser who monitors the legality of the agreements and decisions taken, and offers legal advice. The members are also required to dedicate sufficient time and energy to carry out their role with diligence and efficiency, adopting the measures required for the best management and control of the company.

[G4-LA12]

The Board of Administration will meet with the frequency required to ensure the correct performance of its administrative and supervisory functions, which is at least once per quarter.

[G4-47]

Members must also perform their roles honestly, avoiding situations where there is a conflict of interest, carrying out their duties in accordance with the Code of Ethics and Conduct, the principles and values of which are promoted and developed by the Board of Administration.

[G4-DMA] [G4-S04]

Composition of the Board of Administration at 31 December 2015

[G4-39]

Name of the board member	Role	Nature of the role	Role in the Executive committee
José María Paz Goday	President	Executive	President
Ángel Bernardo Tahoces	Board Member	Proprietary	
María Del Socorro Martín	Board Member	Proprietary	Secretary
Manuel Galdo Pérez	Secretary	Proprietary	
Germán María González Del Valle Chávarri	Board Member	Proprietary	
Manuel Lara Coira	Board Member	Proprietary	
Marcos López	Board Member	Proprietary	
Jesús Louro Carballeira	Board Member	Proprietary	
José Luis Méndez López	Board Member	Proprietary	
Niall Patrick Nills	Board Member	Proprietary	
Tomás Pedraza Bosi	Board Member	Proprietary	Member
Ivan Seoane Abuin	Board Member	Proprietary	
Roberto Tojeiro Peleteiro	Board Member	Proprietary	
Roberto Tojeiro Rodriguez	Board Member	Proprietary	Member
Alfonso Rueda Valenzuela	Board Member	Proprietary	Member
Forestal Del Atlántico, SA (Andrés Fuentes Martín-Corral)	Board Member	Proprietary	
Impregnaciones Melamínicas Gallegas, SA (Jesús Louro Carballeira)	Board Member	Proprietary	
Gallega de Distribuidores de Alimentación, SA (Roberto Tojeiro Rodriguez)	Board Member	Proprietary	
Mlnderdip Singh Syan	Board Member	Proprietary	
Valeriano Martínez García	Board Member	Proprietary	



6.2.3 Executive committee

The Board of Administration has set up an Executive Committee in which it has delegated all its faculties, except those which legally cannot be delegated and

those listed in the statutes as "Basic Agreements of the Board of Administration", and which allow the company great freedom of operation. [G4-38]

6.2.4 Management Committee

The Management Committee is the organ which co-ordinates the different business areas and carries out internal control of the company's activities. It is made up of the Director General and the Directors of the different business areas: Regulation and Strategy, Production, Administration and Development.

Its main functions include analysing and proposing corporate objectives and the annual budget, raising the main concerns

about management and proposed actions that are necessary for the company to perform its activities with the Board of Administration.

In accordance with the Company Statutes, the definition of the organization chart and the appointment of directors must be agreed with a majority of two thirds of the Board of Administration, based on criteria of maximum ability and professionalism. [G4-38]

6.3 Good governance of the company

[G4-40]
[G4-41]

The organs of government of Reganosa are the General Shareholders' Meeting, the Board of Administration and the Executive Committee. This operates on the principles of independence, specialization and transparency. [G4-34]

Management Practices of the Board of Administration of Reganosa

- The Company Statutes prevent conflicts of interest by forbidding board members from participating in the organs of companies with interests in production and sales.
- Supervision of compliance with regulations and company rules.
- Regular evaluation of the quality and efficiency of its own work and that of the Executive Committee.
- The criteria for appointing Members of the Board, whether they represent an important shareholder or not, are their independence, diversity and specialization.
- Quarterly performance analysis.

Remuneration of the Board of Administration

[G4-51]
[G4-52]
[G4-53]

The remuneration system for the members of the Board of Administration is detailed in the Company Statutes, and consists of an allowance for each meeting they attend, and in the case of

the Executive Committee, whose costs are set annually through an agreement at the General Shareholders Meeting, within the maximum limits set by the applicable legislation at the time.





KPMG Asesores S.L.
Edificio Torre Europa
Paseo de la Castellana, 95
28046 Madrid

Informe de Revisión Independiente para la Dirección de Regasificadora del Noroeste S.A.

De acuerdo con nuestra carta de encargo, hemos revisado la información no financiera contenida en el Informe de Sostenibilidad de Regasificadora del Noroeste S.A. (en adelante Reganosa) del ejercicio cerrado a 31 de diciembre de 2015 (en adelante, "el Informe"). La información revisada se circunscribe al contenido del "Índice GRI" del Informe identificado con el símbolo "✓".

La Dirección de Reganosa es responsable de la preparación y presentación del Informe de conformidad con la Guía para la elaboración de Memorias de Sostenibilidad y el Suplemento Sectorial Oil and Gas de Global Reporting Initiative, versión 4.0 (G4), según lo detallado en el punto G4-32 del Índice GRI del Informe. La Dirección también es responsable de la información y las afirmaciones contenidas en el mismo; de la determinación de los objetivos de Reganosa en lo referente a la selección y presentación de información sobre el desempeño en materia de desarrollo sostenible, incluyendo la identificación de los grupos de interés y de los asuntos materiales; y del establecimiento y mantenimiento de los sistemas de control y gestión del desempeño de los que se obtiene la información.

Nuestra responsabilidad es llevar a cabo una revisión limitada y, basado en el trabajo realizado, emitir este informe. Hemos llevado a cabo nuestro trabajo de conformidad con la Norma ISAE 3000, Assurance Engagements other than Audits or Reviews of Historical Financial Information, emitida por el International Auditing and Assurance Standard Board (IAASB) y con la Guía de Actuación sobre trabajos de revisión de Informes de Responsabilidad Corporativa emitida por el Instituto de Censores Jurados de Cuentas de España (ICJCE). Estas normas exigen que planifiquemos y realicemos nuestro trabajo de forma que obtengamos una seguridad limitada sobre si el informe está exento de errores materiales.

KPMG aplica la norma ISQC1 (International Standard on Quality Control 1) y de conformidad con la misma mantiene un sistema integral de control de calidad que incluye políticas y procedimientos documentados en relación al cumplimiento de los requerimientos éticos, estándares profesionales y requerimientos legales y regulatorios aplicables.

Hemos cumplido con los requerimientos de independencia y otros requerimientos éticos del Code of Ethics for Professional Accountants emitido por el International Ethics Standards Board for Accountants, el cual está basado en los principios fundamentales de integridad, objetividad, competencia y diligencia profesionales, confidencialidad y comportamiento profesional.

Nuestro trabajo de revisión limitada se ha llevado a cabo mediante entrevistas con la Dirección y las personas encargadas de la preparación de la información incluida en el Informe, y la aplicación de procedimientos analíticos y otros dirigidos a recopilar evidencias, como:

- La comprobación de los procesos que dispone Reganosa para determinar cuáles son los aspectos materiales, así como la participación de los grupos de interés en los mismos.
- El análisis de riesgos, incluyendo búsqueda en medios para identificar asuntos materiales durante el ejercicio cubierto por el Informe.
- La revisión de la consistencia de la información que responde a los Contenidos Básicos Generales con los sistemas o documentación interna.
- El análisis de los procesos de recopilación y de control interno de los datos cuantitativos reflejados en el Informe, en cuanto a la fiabilidad de la información, utilizando procedimientos analíticos y pruebas de revisión en base a muestreos.

KPMG Asesores S.L., sociedad española de responsabilidad limitada y
firma miembro de la red KPMG de firmas independientes afiliadas a
KPMG International Cooperative ("KPMG International"), sociedad
suiza.
Reg. Mer Madrid, T. 14.972, F. 53,
Sec. 8. H. M. 249.490. Inscric. 1.ª
N.I.F. B-62498950

2

- La revisión de la aplicación de los requerimientos establecidos en la Guía para la elaboración de Memorias de Sostenibilidad G4 de Global Reporting Initiative para la preparación de informes según la opción de conformidad exhaustiva
- La lectura de la información incluida en el Informe para determinar si está en línea con nuestro conocimiento general y experiencia, en relación con el desempeño en sostenibilidad de Reganosa.
- El contraste de la información financiera reflejada en el Informe con la incluida en las cuentas anuales de Reganosa, auditadas por terceros independientes.

Nuestro equipo multidisciplinar ha incluido especialistas en el desempeño social, ambiental y económico de la empresa.

Los procedimientos llevados a cabo en un encargo de aseguramiento limitado varían en naturaleza y tiempo empleado, siendo menos extensos que los de un encargo de revisión razonable. Consecuentemente, el nivel de aseguramiento obtenido en un trabajo de revisión limitado es inferior al de uno de revisión razonable. El presente informe en ningún caso puede entenderse como un informe de auditoría.

Nuestra conclusión se basa, y está sujeta a los aspectos indicados en este Informe de Revisión Independiente. Consideramos que la evidencia que hemos obtenido proporciona una base suficiente y adecuada para nuestras conclusiones.

En base a los procedimientos realizados y a la evidencia obtenida, tal y como se describe anteriormente, no se ha puesto de manifiesto ningún aspecto que nos haga creer el Informe de Sostenibilidad de Regasificadora del Noroeste, S.A. del ejercicio cerrado a 31 de diciembre de 2015 no haya sido preparado, en todos los aspectos significativos, de acuerdo con la Guía para la elaboración de Memorias de Sostenibilidad y el Suplemento Sectorial Oil and Gas de Global Reporting Initiative, versión 4.0 (G4), según lo detallado en el punto G4-32 del Índice de contenidos GRI del Informe, lo que incluye la fiabilidad de los datos, la adecuación de la información presentada y la ausencia de desviaciones y omisiones significativas.

En otro documento, proporcionaremos a la Dirección de Reganosa un informe interno que contiene todos nuestros hallazgos y áreas de mejora.

De conformidad con los términos y condiciones de nuestra carta de encargo, este Informe de Revisión Independiente se ha preparado para Reganosa en relación con su Informe de Sostenibilidad 2015 y por tanto no tiene ningún otro propósito ni puede ser usado en otro contexto.

KPMG Asesores, S.L.

José Luis Blasco Vázquez

16 de marzo de 2016

Independiente
verificado
report

[G4-32]
[G4-33]

Methodology and analysis of the material prepared

In accordance with the specifications in the guide for the Global Reporting Initiative G4, this document compiles information about the indicators for the aspects of sustainability which are considered to be pertinent. This has meant the performance of a specific

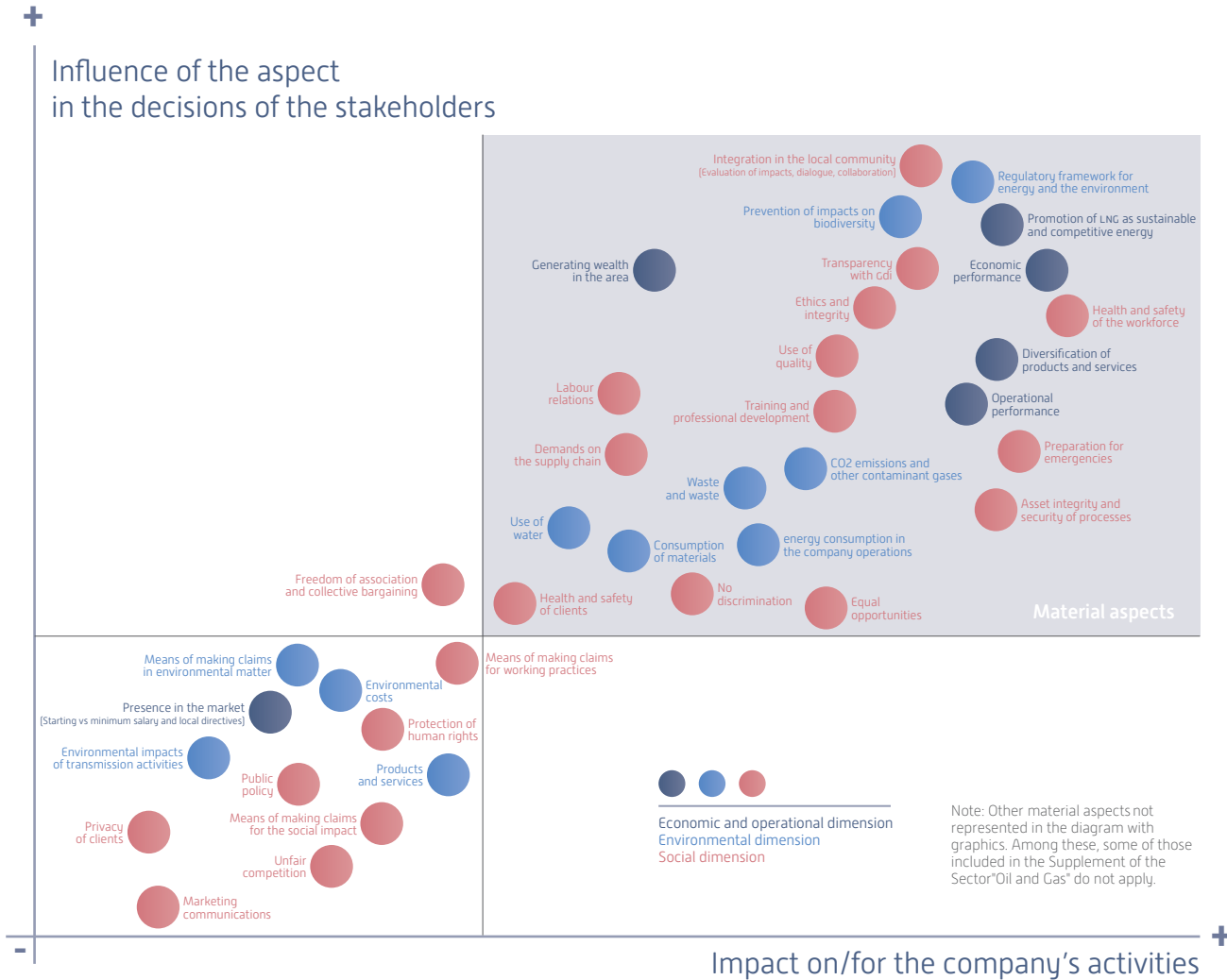
analysis in which Reganosa has evaluated the questions to be considered as significant, either because they affect the decisions that the stakeholders might make, or because they are critical for the long term strategy of the company.

The activities specifically developed for this material analysis are:

- Evaluation of the sector context by identifying aspects of sustainability which are critical for other companies with activities similar to those of Reganosa.
- Interviews with the directors to reveal the main risks and opportunities associated with sustainability, and future priorities for the company.
- Identification of the main stakeholders, as well as the aspects of Reganosa's performance which are most important for them. The director's opinion has been critical in this section, as they define the importance of these groups in terms of their relevance for each area of management. The main expectations of these interested parties has also been established from the questions that they most frequently raise in communications between them and the company representatives. The identification of stakeholders and the areas of importance for them has been accompanied by the following activity.
- Telephone conversations with representatives of the departments Reganosa most affected, such as employees, regulators, sector associations, clients and suppliers, in order to address their concerns and main expectations directly with them.
- Analysis of news items in the media and press releases issued by the company in relation with the different variables that are included in sustainability.
- Identification of the requirements and indicators set out by the GRI G4 guide and its supplement for the Oil and Gas sector that apply to Reganosa.

[G4-18]
[G4-19]
[G4-20]
[G4-21]
[G4-26]

About this report



The result of these actions has made it possible to create the following matrix of importance for the company:

Once the material aspects have been identified, and their cover determined, the information for the report has been gathered as follows:

- Sending files to the company representatives requesting data in relation with the GRI indicators. The files always include a detailed explanation of the sections which are requested, and suggestions on the best calculation method to apply. (in cases when necessary).
- Resolution of doubts and development of content for each of the report chapters. Reganosa has created the final draft of this report with this data, and the contextual information obtained from the activities performed in the material analysis. Where it has not been possible to meet all the requirements of the guide when reporting a certain indicator, this has been noted in the relevant place in the table.

The company also accepts the commitment to improve its information systems in order to provide the data required in future editions of the report.

More information
[G4-31]

If any further explanations are needed on the information included in this document, or on the company's performance in questions of sustainability, Reganosa can be contacted at the following address: reganosa@reganosa.com

General
basic content

General basic content	Page or direct response	Omissions	External verification	Description
Strategy and analysis				
G4-1	3		No	Declaration of person responsible and sustainable strategy.
G4-2	3 / 22		No	Description of the main impacts, risks and opportunities.
Organization profile				
G4-3	10		No	Name of the organization.
G4-4	11		No	Main brands, products and/or services.
G4-5	The headquarters of the company are in Mugaros (A Coruña).		No	Location of the headquarters of the organization.
G4-6	9		No	Name and number of countries where the organization works and where it carries out important activities.
G4-7	Regasificadora del Noroeste, S.A. is a limited company and Reganosa Servicios, S.L. is a limited partnership.		No	Nature of the ownership and legal status.
G4-8	14 / 16		No	Markets served.
G4-9			Yes. 61 <input checked="" type="checkbox"/>	Size of the organization [number of employees, number of operations, net sales, etc.]
G4-10	There have been no significant changes in 2015 in the number of employees of Reganosa.		Yes. 61 <input checked="" type="checkbox"/>	Breakdown of employees by type of job, contract and region.
G4-11	At the time of presenting this report, Reganosa is in the process of negotiating a new working agreement.		Yes. 61 <input checked="" type="checkbox"/>	Percentage of employees covered by collective agreements.
G4-12	34 / 45		Yes. 61 <input checked="" type="checkbox"/>	Description of the supply chain.
G4-13	Reganosa Servicios S.L. was set up in 2015		No	Significant changes in size, structure, shareholdings or supply chain.
G4-14	22		No	Description of how the organization has adopted the caution principle.
G4-15	19 / 33		No	Principles or initiatives of a social, environmental or financial nature that the organization has signed or developed.
G4-16	6 / 47		No	<p>Main national or international associations or organizations that Reganosa belongs to or supports, in which:</p> <ul style="list-style-type: none"> · It is present in the organs of government. · It takes part in projects and committees. · It provides a significant amount of funding, beyond its contribution as a member. · Its participation is strategic.

List of
content GRI

General
basic content

General basic content	Page or direct response	Omissions	External verification	Description
Material aspects and cover				
G4-17	The Annual Accounts refer only to Regasificadora del Noroeste, S.A. (Reganosa).		No	List of entities included in the final consolidation and identification of those not included in the present report.
G4-18	62		No	Process of defining the content of the report and the scope of each aspect. Explanation of how the principles of the report have been applied in the definition of its content.
G4-19	62		No	List of material aspects.
G4-20	62		No	Identification of the aspects which are important within the organization. Limitation of the scope.
G4-21	62		No	Material aspects identified by the company, geographical locations where the aspect is significant and limitations to the scope beyond the organization.
G4-22	The information has not been reorganized in any way.		No	Description of the effect that reorganizing the information might have on previous reports.
G4-23	Regasificadora del Noroeste, S.A. is a limited company and Reganosa Servicios, S.L. is a limited partnership.		No	Significant changes in scope and coverage when compared with previous reports.
Participation of stakeholders				
G4-24	47		No	List of stakeholders linked to the organization.
G4-25	There have been no significant changes in 2015 in the number of Reganosa employees.		No	Criteria for the identification and selection of stakeholders.
G4-26	Reganosa is in the process of negotiating a new working agreement at the time of presenting this report.		No	Participation of stakeholders (frequency of collaboration).
G4-27	47		No	Main concerns and areas of interest noted from the participation of stakeholders and the way in which the organization has responded to them when drafting this report.
Report profile				
G4-28	2015 (natural year ending on 31 December).		No	Period covered by the report.
G4-29	This is the second report prepared by the company. The previous report dates from 2014.		No	Date of the most recent previous report.
G4-30	Reganosa updates this report every year.		No	Report presentation cycle.
G4-31	62		No	Contact point.
G4-32	The present report has been created in accordance with the exhaustive option of GRI G4.		No	"in accordance" option.
G4-33	61		No	Current policy and practice in relation with the external verification of the report, relation with the company reviewing the data and leader or organ of the company taking part in the request for verification.

General
basic content

General basic content	Page or direct response	Omissions	External verification	Description
Governance				
G4-34	56 / 60		No	Governance structure of the organization responsible for taking decisions on financial, social and environmental issues.
G4-35	57		No	Description of the process for delegating decisions on financial, social and environmental impact.
G4-36	Senior management reports directly to the Board of Administration.		No	Existence of an executive level with responsibility for financial, environmental and social issues and the relation of this with the highest governance organs.
G4-37	47		No	Processes through which stakeholders can consult or send recommendations or indications to the highest governance organs.
G4-38	59		No	Composition of the highest organ of governance and its committees.
G4-39	58		No	Indicate whether the president of the highest governance organ also occupies an executive position.
G4-40	60		No	Appointment process and selection criteria for the highest governance organ and its committees.
G4-41	60		No	Process for handling potential conflicts of interest.
G4-42	57		No	Organ responsible for review and approval of the company values, mission and vision; policies and strategies related with financial, environmental and social objectives.
G4-43	Each Board of Administration has extended minutes in which each of the relevant financial, social and environmental aspects are analyzed.		No	Mechanisms to increase the awareness of financial, environmental and social aspects in the highest governance organ.
G4-44	57		No	Procedures to assess the performance of the highest governance organ in relation with financial, environmental and social affairs (independence of the process, self-assessment and actions taken as a result of an assessment).
G4-45	57		No	Role of the highest governance organ in identifying and managing impacts, risks and opportunities in financial, social and environmental issues, and its role in implementing due diligence processes. Stakeholder consultations for use in the work of the governance organ.
G4-46	57		No	Functions of the governance organ in reviewing the effectiveness of the risk management process.
G4-47	57		No	Frequency of reviews of financial, environmental and social impacts, risks and opportunities by the highest governance organ.
G4-48	The Board of Administration reviews and approves the Sustainability Report.		No	Highest position with responsibility for the review and approval of the Sustainability Report, to ensure that all material aspects have been covered.

General
basic content

General basic content	Page or direct response	Omissions	External verification	Description
Governance				
G4-49	Each Board of Administration has extended minutes in which each of the relevant financial, social and environmental aspects are analyzed.		No	Process for communicating critical issues to the Board of Administration.
G4-50	The Board of Administration has discussed the following issues of importance, among others:: · Strategy 2016 – 2020. · Preparation of the Annual Accounts. · Definition of company objectives.		No	Number and type of important concerns raised before the Board of Administration and the mechanisms introduced to deal with them.
G4-51	60		No	Remuneration of the highest governance organ and senior management, and the relation between the performance criteria with a bearing on the remuneration policy and the financial, environmental and social objectives.
G4-52	60		No	Process for establishing remuneration.
G4-53	60		No	Participation of stakeholders in the definition of remuneration policies.
G4-54	The total annual remuneration of the highest-paid employees is 3.8 times higher than the annual average of the whole workforce.		Yes. 61 <input checked="" type="checkbox"/>	Ratio between the highest-paid employee and the average of the workforce.
G4-55	Does not apply. There was no salary increase between 2014 and 2015 because of the negotiations on the working agreement.		Yes. 61 <input checked="" type="checkbox"/>	Ratio of the percentage increase in the remuneration of the highest-paid employee compared with the average percentage increase of the workforce as a whole.
Ethics and integrity				
G4-56	19		No	Description of the values, principles, standards and regulations of the organization, such as codes of conduct or ethics.
G4-57	19		No	Internal or external mechanisms for assessments of ethical behaviour and issues related with integrity (help lines).
G4-58	19		No	Mechanisms for reporting unethical or dishonourable behaviour.

Specific basic
content

General basic content	Page or direct response	Omissions	External verification	Description
ECONOMY				
Financial Performance				
G4-DMA	40		No	Importance of the aspect and management approach.
G4-EC1	14 / 15 / 34 / 40		Yes. 61 <input checked="" type="checkbox"/>	Direct financial value generated and distributed, including revenue, operating costs, employee remuneration, provisions and other investments in the community, retained earnings and payments to finance providers and authorities.
G4-EC2	51		Yes. 61 <input checked="" type="checkbox"/>	Financial consequences and other risks and opportunities for our activities from climate change.
G4-EC3	Reganosa does not have a pension plan for the retirement of its employees.		Yes. 61 <input checked="" type="checkbox"/>	Coverage of the organization's obligations from its programme of social benefits.
G4-EC4	14		Yes. 61 <input checked="" type="checkbox"/>	Financial support received from governments.
Indirect financial consequences				
G4-DMA	34		No	Importance of the aspect and management approach.
G4-EC7	15 / 34 / 37		Yes. 61 <input checked="" type="checkbox"/>	Development and impact of investment in infrastructures and types of services.
G4-EC8	15 / 34 / 35 / 37		Yes. 61 <input checked="" type="checkbox"/>	Significant, indirect financial impacts and their scope.
Acquisition practices				
G4-DMA	45		No	Importance of the aspect and management approach.
G4-EC9	15 / 34 / 45 / 52.19% of our payments to suppliers corresponds to suppliers in Galicia.		Yes. 61 <input checked="" type="checkbox"/>	Proportion of expenditure corresponding to local suppliers in place where significant operations are undertaken.
ENVIRONMENTAL PERFORMANCE				
Materials				
G4-DMA	24 / 28		No	Importance of the aspect and management approach.
G4-EN1	30		Yes. 61 <input checked="" type="checkbox"/>	Materials by weight and volume.
G4-EN2	Ninguno de los materiales consumidos por Reganosa que se reportan en el informe está constituido por componentes reciclados.		Yes. 61 <input checked="" type="checkbox"/>	Percentage of the materials used which are recycled.

Specific basic content

General basic content	Page or direct response	Omissions	External verification	Description
Energy				
G4-DMA	24 / 28 / 29		No	Importance of the aspect and management approach.
G4-EN3	29 / Reganosa does not consume renewable fuel or use renewable energy.		Yes. 61 <input checked="" type="checkbox"/>	Total internal energy consumption.
G4-EN4	29 / The most important energy consumption outside the organization is associated with the transport of gas by road and of employees commuting from home to work. Our calculation of energy intensity only considers internal energy consumption.	At the moment, Reganosa does not possess systems to calculate this figure, so it is expected to be included in the Sustainability report for 2016.	Yes. 61 <input checked="" type="checkbox"/>	External energy consumption.
G4-EN5	29 / The production of the terminal [Gj/t] has been used to measure the intensity.		Yes. 61 <input checked="" type="checkbox"/>	Energy intensity.
G4-EN6	29		Yes. 61 <input checked="" type="checkbox"/>	Reduction of energy consumption (broken down by type) due to conservation and improvements in efficiency and the methods/assumptions used.
G4-EN7	29 / in 2016, Reganosa will create its energy efficiency plan, which aims to reduce self-consumption of natural gas and electricity.		Yes. 61 <input checked="" type="checkbox"/>	Reduced energy consumption resulting from initiatives to offer products and services with efficient energy consumption.
G4-OG2	Reganosa does not use renewable fuel or energy.		Yes. 61 <input checked="" type="checkbox"/>	Investment in renewable energy.
G4-OG3	Reganosa does not use renewable fuel or energy.		Yes. 61 <input checked="" type="checkbox"/>	Renewable energy generation by source.
Water				
G4-DMA	24 / 31		No	Importance of the aspect and management approach.
G4-EN8	31		Yes. 61 <input checked="" type="checkbox"/>	Total intake of water by source.
G4-EN9	31 / 33		Yes. 61 <input checked="" type="checkbox"/>	Sources of water affected significantly by water uptake.
G4-EN10	Reganosa does not reuse water in its operations.		Yes. 61 <input checked="" type="checkbox"/>	Percentage and total volume of recycled and reused water.
Biodiversity				
G4-DMA	24 / 33		No	Importance of the aspect and management approach.

Specific basic content

Specific basic content	Page or direct response	Omissions	External verification	Description
G4-EN11	At 31 December 2015 the oil pipelines of Reganosa occupy an area of 217,424 m ² in protected natural areas and Red Natura 2000 (LIC); 187,55 m ² of the pipeline Mugardos-As Pontes-Guitiriz, 18,3m ² of the pipeline Abegondo-Sabón and 11,5 m ² of the pipeline Abegondo-Sabón.		Yes. 61 <input checked="" type="checkbox"/>	Description of the company's facilities next to or inside protected natural areas or areas with abundant unprotected biodiversity.
G4-EN12	33		Yes. 61 <input checked="" type="checkbox"/>	Description of the most important impacts on biodiversity in protected natural areas or areas of abundant unprotected biodiversity, arising from its activities, products and services.
G4-EN13	In the period covered by this report, there have been no activities in this area.		Yes. 61 <input checked="" type="checkbox"/>	Protected or restored habitats.
G4-EN14	The protected areas crossed by Reganosa's pipelines [See G4-EN11] are the habitat of more than 30 species of protected mammals, birds, amphibians and reptiles, fish or invertebrates. The relevant environmental impact studies have analyzed the impact of the facilities on these habitats and established the measures needed to reduce these to a minimum.		Yes. 61 <input checked="" type="checkbox"/>	Number of species included in the Red List of the IUCN and national conservation papers and whose habitats include the areas affected by our operations, ranked by the risk of extinction of the species.
G4-OG4	Reganosa continuously studies its impact on the environment. All projects for the construction of new infrastructures also include environmental impact assessment (EIA) which takes any protected areas included into account.		Yes. 61 <input checked="" type="checkbox"/>	Number and percentage of important places where biodiversity risk has been studied and assessed.
Emissions				
G4-DMA	24 / 32		No	Importance of the aspect and management approach.
G4-EN15	32 / The tons of CO2 emitted from the consumption of fuel at the terminal which the company operates at Mugardos. Reganosa produces no emissions of biogenic origin.		Yes. 61 <input checked="" type="checkbox"/>	Direct emissions of greenhouse gases (Category 1).
G4-EN16	32		Yes. 61 <input checked="" type="checkbox"/>	Direct emissions of greenhouse gases (Category 2).
G4-EN17	At present, Reganosa does not calculate indirect category 3 emissions.	At the moment, Reganosa does not possess systems to calculate indirect category 3 emissions, but it is expected to be included in the Sustainability report for 2016.	Yes. 61 <input checked="" type="checkbox"/>	Direct emissions of greenhouse gases (Category 3).

Specific basic content

Specific basic content	Page or direct response	Omissions	External verification	Description
G4-EN18	The intensity of emissions is 0.0032t CO2/t. The denominator used was that of production at the terminal (tons).		Yes. 61 <input checked="" type="checkbox"/>	Intensity of the emissions of greenhouse gases.
G4-EN19	At present there is no project to reduce CO2 emissions apart from those which pursue savings in electricity consumption. Actions are planned in this sense for the coming years. An estimate of the potential reduction in emissions they might achieve will be made when they are put into practice.		Yes. 61 <input checked="" type="checkbox"/>	Reduction of emissions of greenhouse gases.
G4-EN20	Reganosa does not consume or emit gases containing substances that damage the ozone layer.		Yes. 61 <input checked="" type="checkbox"/>	Emission of substances that affect the ozone layer.
G4-EN21	32 / Emissions of NOx per unit of production have not been calculated as they are considered insignificant.		Yes. 61 <input checked="" type="checkbox"/>	NOx, SOx and other significant atmospheric emissions.
Effluents and waste				
G4-DMA	24 / 32		No	Importance of the aspect and management approach.
G4-EN22	31		Yes. 61 <input checked="" type="checkbox"/>	Volume of water discharged by quality and destination.
G4-EN23	32 / Reduction of 50% in the generation of hazardous waste and 23% in the generation of non-hazardous waste in comparison with 2014.		Yes. 61 <input checked="" type="checkbox"/>	Total weight of waste material handled, by type and treatment method.
G4-EN24	There have been no spillages in the period covered by the report.		Yes. 61 <input checked="" type="checkbox"/>	Total number and volume of the most significant accidental spillages.
G4-EN25	32 / All waste is transported by authorized waste handlers.		Yes. 61 <input checked="" type="checkbox"/>	Weight of the waste transported, imported, exported or treated which is considered hazardous under the classification of the Basle Convention, annexes I, II, III and IV, and the percentage of waste transported internationally.
G4-EN26	In 2015 there was no body of water or habitat affected by discharge or runoff from our organization.		Yes. 61 <input checked="" type="checkbox"/>	Identification, size, protection status and biodiversity of the bodies of water and related habitats significantly affected by discharges and runoff from the organization.
G4-OG5	This does not apply to the activity of Reganosa because it does not vent hydrocarbons continuously.		Yes. 61 <input checked="" type="checkbox"/>	Volume of formation or production of water.
G4-OG6	The volume of natural gas burned off in 2015 was 1,588,057.3 Nm3.		Yes. 61 <input checked="" type="checkbox"/>	Volume of hydrocarbons vented and/or burned off.
G4-OG7	This does not apply to the activity of Reganosa because it does not vent hydrocarbons continuously.		Yes. 61 <input checked="" type="checkbox"/>	Drilling waste (perforation and cutting mud) Strategies implemented to treat and eliminate them.

Specific basic content

Specific basic content	Page or direct response	Omissions	External verification	Description
Regulatory compliance				
G4-DMA	22		No	Importance of the aspect and management approach.
G4-EN29	Reganosa has received no significant fines (>€1,000) or non-monetary cautions in 2015 through the channels set up for this purpose, for breaches of environmental regulations or laws.		Yes. 61 <input checked="" type="checkbox"/>	Monetary value of the significant fines and number of non-monetary cautions for breaches of environmental regulations or laws.
Environmental assessment of the suppliers				
G4-DMA	19 / 45		No	Importance of the aspect and management approach.
G4- EN32	16 / 45		Yes. 61 <input checked="" type="checkbox"/>	Percentage of new suppliers that were assessed on environmental criteria.
G4- EN33	46		Yes. 61 <input checked="" type="checkbox"/>	Significant negative environmental impacts, real or potential, in the supply chain and measures to deal with them.
SOCIAL ACTIONS – WORKING PRACTICES AND ETHICS AT WORK				
Employment				
G4-DMA	41		No	Importance of the aspect and management approach.
G4-LA1	41 / 1 person was hired in 2015 and there were no departures.		Yes. 61 <input checked="" type="checkbox"/>	The total number of employees and turnover of employees broken down by age, gender and region.
G4-LA2	42		Yes. 61 <input checked="" type="checkbox"/>	Social benefits for full-time employees which are not offered to temporary or part-time employees, broken down by significant location and activity.
G4-LA3	Among the workforce of Reganosa, 100% of the employees who requested paternity leave in 2015 were able to take it. All of them returned to work when it ended.		Yes. 61 <input checked="" type="checkbox"/>	Rate of return to work and retention of maternity or paternity leave, broken down by gender.
Relations between employees and directors				
G4-DMA	Reganosa submits to the specifications of the Statute of Employment and the regulations derived from it.		No	Importance of the aspect and management approach.
G4-LA4	Reganosa submits to the specifications of the Statute of Employment and the regulations derived from it.		Yes. 61 <input checked="" type="checkbox"/>	Minimum notification period for operational changes and the possible inclusion of these in collective agreements.
Health and Safety at work				
G4-DMA	24 / 25 / 26		No	Importance of the aspect and management approach.
G4-LA5	26		Yes. 61 <input checked="" type="checkbox"/>	Total percentage of workers represented in the joint health and safety committee of directors and employees, which were set up to help control and advise on health and safety programmes for the workplace.

Specific basic content

Specific basic content	Page or direct response	Omissions	External verification	Description
G4-LA6	16 / 26 / The overall absenteeism rate is 1.48. In the case of women the rate is 0.31, while for men it is 1.81.		Yes. 61 <input checked="" type="checkbox"/>	Rates of absenteeism, professional illnesses, lost days and number of work-related fatalities by region.
G4-LA7	There are no workers whose job exposes them to a high risk of professional illness.		Yes. 61 <input checked="" type="checkbox"/>	Workers whose profession has a tendency or risk to suffer professional illnesses.
G4-LA8	26 / There are no formal agreements with unions. Workers representation on questions of health and safety at work is expressed through the Health and Safety Committee.		Yes. 61 <input checked="" type="checkbox"/>	Health and Safety issues covered in formal agreements with unions.
Skills and education				
G4-DMA	42		No	Importance of the aspect and management approach.
G4-LA9	16 / 42		Yes. 61 <input checked="" type="checkbox"/>	Average training hours per year per employee, broken down by category.
G4-LA10	42 / 278 hours of training in English per year.		Yes. 61 <input checked="" type="checkbox"/>	Programmes for managing skills and continuous training to foster the employment skills of the workers and support them in managing the end of their professional careers.
G4-LA11	48 / In total, 90% of employees received performance reviews, 94.54% of the men and 73.30% of the women.		Yes. 61 <input checked="" type="checkbox"/>	Percentage of employees who received regular performance and professional development reviews, by gender and category.
Diversity and equal opportunities				
G4-DMA	41		No	Importance of the aspect and management approach.
G4-LA12	41 / 57		Yes. 61 <input checked="" type="checkbox"/>	Composition of the corporate organs of governance and workforce, broken down by sex, age, minorities and other indicators of diversity.
Equal remuneration for men and women				
G4-DMA	43		No	Importance of the aspect and management approach.
G4-LA13	The remuneration scale does not discriminate by gender.		Yes. 61 <input checked="" type="checkbox"/>	Relation between the basic salary for men and that of women, broken down by professional category and significant location and activity.
Evaluation of the working practices of suppliers				
G4-DMA	19 / 45		No	Importance of the aspect and management approach.
G4-LA14	16 / 45		Yes. 61 <input checked="" type="checkbox"/>	Percentage of new suppliers that were assessed on criteria related with working practices.
G4-LA15	45		Yes. 61 <input checked="" type="checkbox"/>	Significant negative impacts, real or potential, of working practices on the supply chain and measures to deal with them.

Specific basic content

Specific basic content	Page or direct response	Omissions	External verification	Description
Mechanisms for making claims on working practices				
G4-DMA	19		No	Number of complaints about working practices presented, dealt with and resolved through formal complaint mechanisms.
G4-LA16	Reganosa has not registered any complaint in relation with working practices in 2015 through the channels set up for this purpose.		Yes. 61 <input checked="" type="checkbox"/>	
SOCIAL ACTIONS - HUMAN RIGHTS				
Non discrimination				
G4-DMA	19		No	Importance of the aspect and management approach.
G4-HR3	There have been no cases of discrimination in 2015.		Yes. 61 <input checked="" type="checkbox"/>	Number of discrimination cases and any corrective measures adopted.
Freedom of association and collective bargaining				
G4-DMA	19		No	Importance of the aspect and management approach.
G4-HR4	In 2015, Reganosa reaffirmed its commitment to the principles enshrined in the Global Compact of the United Nations		Yes. 61 <input checked="" type="checkbox"/>	Identification of centres and suppliers where freedom of association and the right to adopt collective agreements may be infringed or threatened, and measures taken to defend these rights.
Assessment of suppliers in questions of human rights				
G4-DMA	19 / 45		No	Importance of the aspect and management approach.
G4-HR10	16 / 45		Yes. 61 <input checked="" type="checkbox"/>	Percentage of new suppliers that were assessed on criteria related with human rights.
G4-HR11	45		Yes. 61 <input checked="" type="checkbox"/>	Significant negative impacts, real or potential, in questions of human rights, in the supply chain and measures to deal with them.
SOCIAL ACTIONS - SOCIETY				
Local communities				
G4-DMA	34 / 35		No	Importance of the aspect and management approach.
G4-SO1	27 / 28 / 37 / 47 / Reganosa implements these programmes in the area of its facilities at Mugardos.		Yes. 61 <input checked="" type="checkbox"/>	Percentage of centres where programmes have been introduced for the development, impact assessment and participation of the local community.
G4-SO2	9 / The construction of gas pipelines can have significant effects on local communities. In this sense, the environmental impact studies required by law consider the preventive and corrective measures required to offset these identified impacts.		Yes. 61 <input checked="" type="checkbox"/>	Operations with a significant negative impact, potential or real, on local communities.

Specific basic content

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OG10	Reganosa has channels available for its stakeholders to receive and deal with their comments. The company is committed to responding to the needs and expectations of its stakeholders, and to use this awareness to create an operating strategy and corporate social responsibility which can respond to the interests of all the groups, persons and entities it deals with.		Yes. 61 <input checked="" type="checkbox"/>	Significant conflicts with local and native communities.
OG11	Reganosa has not registered any complaint in relation with working practices in 2015 through the channels set up for this purpose.		Yes. 61 <input checked="" type="checkbox"/>	Facilities which were closed/dismantled and the number of facilities in the process of dismantling.
Anti-corruption activities				
G4-DMA	19 / The facilities of Reganosa are governed in accordance with its Code of Ethics and Conduct		No	Importance of the aspect and management approach.
G4-SO3	19		Yes. 61 <input checked="" type="checkbox"/>	Percentage and number of business units analysed for risks associated with corruption and any significant risks detected.
G4-SO4	16 / 57		Yes. 61 <input checked="" type="checkbox"/>	Communication and training in anti-corruption issues.
G4-SO5	16 / Reganosa has not registered any cases of corruption among its employees in 2015 through the channels set up for this purpose.		Yes. 61 <input checked="" type="checkbox"/>	Corruption cases confirmed and any measures taken.
Regulatory compliance				
G4-DMA	22		No	Importance of the aspect and management approach.
G4-SO8	Reganosa has received no significant fines (>€1,000) or non-monetary cautions in 2015 through the channels set up for this purpose, for breaches of applicable regulations or laws.		Yes. 61 <input checked="" type="checkbox"/>	Monetary value of the significant fines and number of non-monetary cautions for breaches of regulations or laws.
Evaluation of the social impact of suppliers				
G4-DMA	19 / 45		No	Importance of the aspect and management approach.
G4-SO9	16 / 45		Yes. 61 <input checked="" type="checkbox"/>	Percentage of new suppliers that were assessed on criteria related with their social impact.
G4-SO10	45		Yes. 61 <input checked="" type="checkbox"/>	Significant negative social impacts, real or potential, in the supply chain and measures to deal with them.
Preparation for emergencies				
G4-DMA	25 / 26 / 27		No	Importance of the aspect and management approach.
Asset integrity and safety of processes				
G4-DMA	27		No	Importance of the aspect and management approach.
G4-og13	14 / 27		Yes. 61 <input checked="" type="checkbox"/>	Number of safety events occurred in operations by activity.

Specific basic
content

Specific basic content	Page or direct response	Omissions	External verification	Description
SOCIAL PERFORMANCE – RESPONSABILITY FOR PRODUCTS				
Freedom of association and collective bargaining				
G4-DMA	25 / 26 / 27		No	Importance of the aspect and management approach.
G4-PR1	Reganosa assesses potential impacts on health and safety in all the services it offers.		Yes. 61 <input checked="" type="checkbox"/>	Percentage of significant product and service categories with impact on health and safety matters which has been assessed to introduce improvements.
G4-PR2	In 2015 Reganosa registered no incidents arising from breaches of regulations or voluntary codes related with the health and safety of products and services.		Si.61 <input checked="" type="checkbox"/>	Number of incidents arising from breaches of regulations or codes related with the impact of products and services on health and safety in their life cycle, broken down by the result of these incidents.
Regulatory compliance				
G4-DMA	22		No	Importance of the aspect and management approach.
G4-PR9	Reganosa has received no fines or non-monetary cautions in 2015 through the channels set up for this purpose, for breaches of applicable regulations or laws.		Yes. 61 <input checked="" type="checkbox"/>	Monetary value of significant fines arising from breaches of regulations in relation with supply and the use of products and services.

Glossary of terms and abbreviations

APFSC: Autoridad Portuaria de Ferrol-San Cibrao.

BOIL OFF GAS: Natural gas vapour produced in the regasification terminals when operating below their minimum capacity, and in ship loading and unloading operations.

CNMC: Comisión Nacional de los Mercados y la Competencia. [Spanish Market and Competition regulator].

D&O: Civil liability of Directors and Board Members.

ENTSO-G: European Network Transmission System Operator for gas.

GASNAM: Asociación Española del Gas Natural para la Movilidad. [Spanish Association of Natural gas for mobility].

GIE: Gas Infrastructure Europe.

GLOBAL COMPACT: Global Compact of the United Nations.

LNG: Liquefied natural gas.

GTE: Gas Transmission Europe.

GTS: Gestor Técnico del Sistema. [Technical System Manager].

INEGA: Instituto Energético de Galicia.

MINETUR: Ministerio de Industria, Energía y Turismo.

NOx: Nitrogen Oxide.

MTMSA: Marine Terminal Management and Self Assessment.

OCIMF: Oil Companies International Marine Forum.


O&M: Operation and maintenance.

SEDIGAS: Asociación Española del Gas.

SERGAS: Servicio Gallego de Salud.

TSO: Transmission System Operator.

UE: European Union.

The background of the entire page is a photograph of water with vibrant, colorful reflections. The reflections appear to be of lights or structures, creating a shimmering effect with shades of blue, orange, yellow, and white. The water's surface is textured with small ripples.

Reganosa

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Sustainability Report 2015 is available at:

www.reganosa.com/en/sustainability-report